

*Briefing of
Dental Health
Information System*

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Systems introduction

Titanium

DICOM Viewer

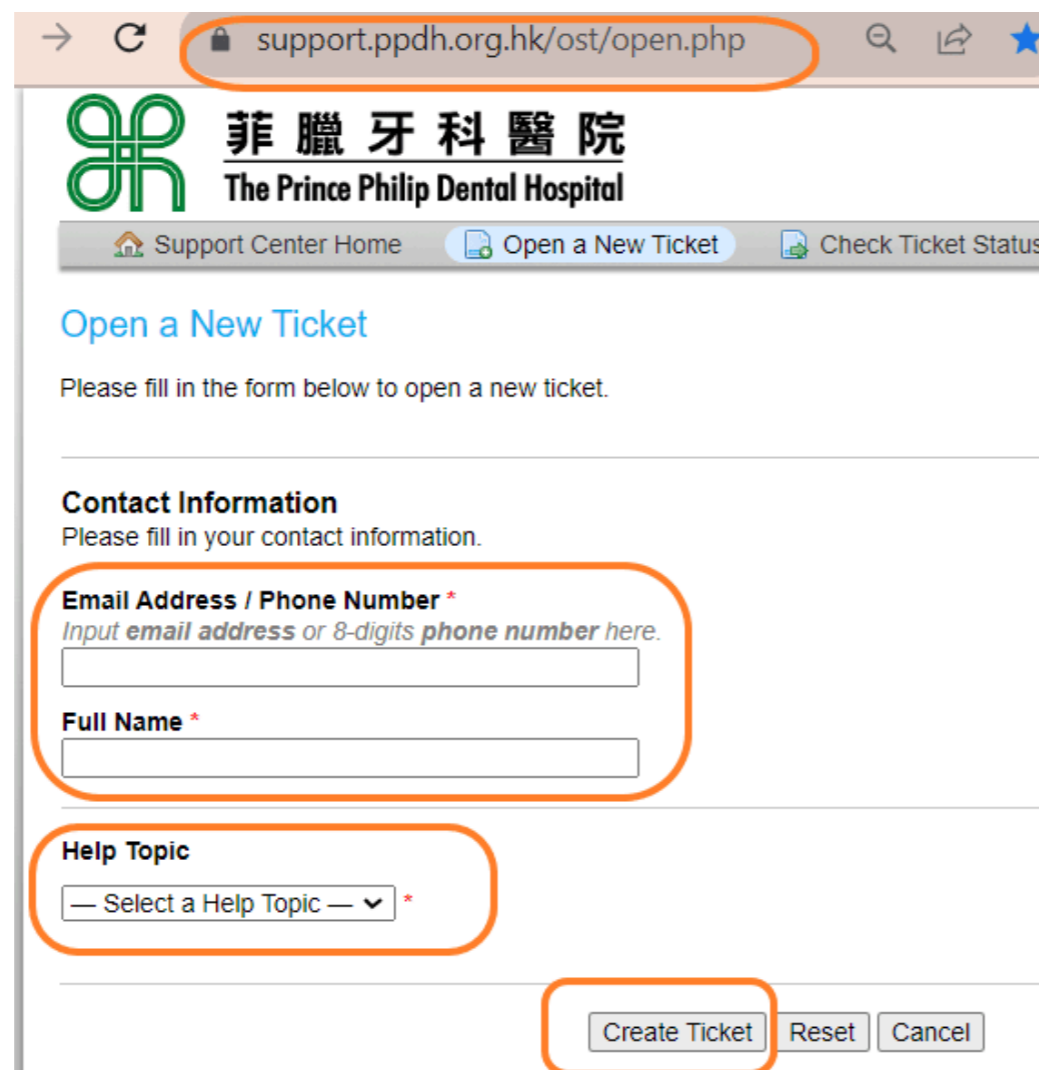
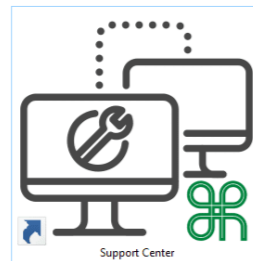
CDC Booking System

DTUS

PRTS

Support Center

Create ticket



The screenshot shows a web browser window with the URL support.ppdh.org.hk/ost/open.php. The page header includes the logo of The Prince Philip Dental Hospital and navigation links for 'Support Center Home', 'Open a New Ticket', and 'Check Ticket Status'. The main content area is titled 'Open a New Ticket' and contains a form with the following fields:

- Contact Information**
 - Email Address / Phone Number ***: Input email address or 8-digits phone number here. (This field is circled in orange in the image.)
 - Full Name ***
- Help Topic**: A dropdown menu with the text '— Select a Help Topic —' and a downward arrow. (This field is circled in orange in the image.)

At the bottom of the form, there are three buttons: 'Create Ticket', 'Reset', and 'Cancel'. The 'Create Ticket' button is circled in orange in the image.

- Double-Click the “Support Center” icon on desktop Or input the hyperlink on your web browser

<https://support.ppdh.org.hk/ost/open.php>

- Enter your contact detail
- Select the support topic
- Enter the support ticket detail
- Click "Create Ticket" to submit ticket

Support Center



Training Videos

The screenshot shows the Support Center website for The Prince Philip Dental Hospital. The browser address bar displays support.ppdh.org.hk/ost/pages/titanium-training-videos. The website header includes the hospital logo and name, and a navigation menu with links for "Support Center Home", "Knowledgebase", "Open a New Ticket", and "Check Ticket Status". The "Support Center Home" link is circled in blue. Below the header, there is a section titled "The latest version of the Titanium training Videos could be accessed by the links below:" followed by three categories: "Login, Logout and Password", "Patient Information", and "Appointments". Each category contains a list of links. To the right of the main content, there is a box titled "Other Resources" with links for "Application Forms", "eHRSS Corner", "Guidelines", "Notice for DHIS users", "Salud Training Videos", "Support Hotline", and "Titanium Training Videos". The "Titanium Training Videos" link is circled in blue.

The latest version of the Titanium training Videos could be accessed by the links below:

Login, Logout and Password

- System Login
- System Logout
- Update Password (Set password by IT and update by user at next login)

Patient Information

- Search and open the patient details page
- Search Assigned Patient (Via Academic)
- Check Clinical History and Voiding of Clinical Items
- Check Fee Waiving Status and Appointment history for patient (Via Summary tab)
- Void Clinical Items
- Patient Transactions

Appointments

- Create Appointment (Via CDC)
- Create Appointment (Via Titanium)
- Edit Appointment
- Reschedule Appointment
- Cancel Appointment
- Mark Patient Arrival for an appointment

Other Resources

- Application Forms
- eHRSS Corner
- Guidelines
- Notice for DHIS users
- Salud Training Videos
- Support Hotline
- Titanium Training Videos

- Click “Support Center Home”
- Click “Titanium Training Videos” on the right
- Click a video hyperlink to play video

Documents

- [Briefing of Dental Health Information System \[Titanium\]](#)

- Briefing PDF can be download on support center

Shared Computer Location

3A

Reception & Clinic's Entrance



4A

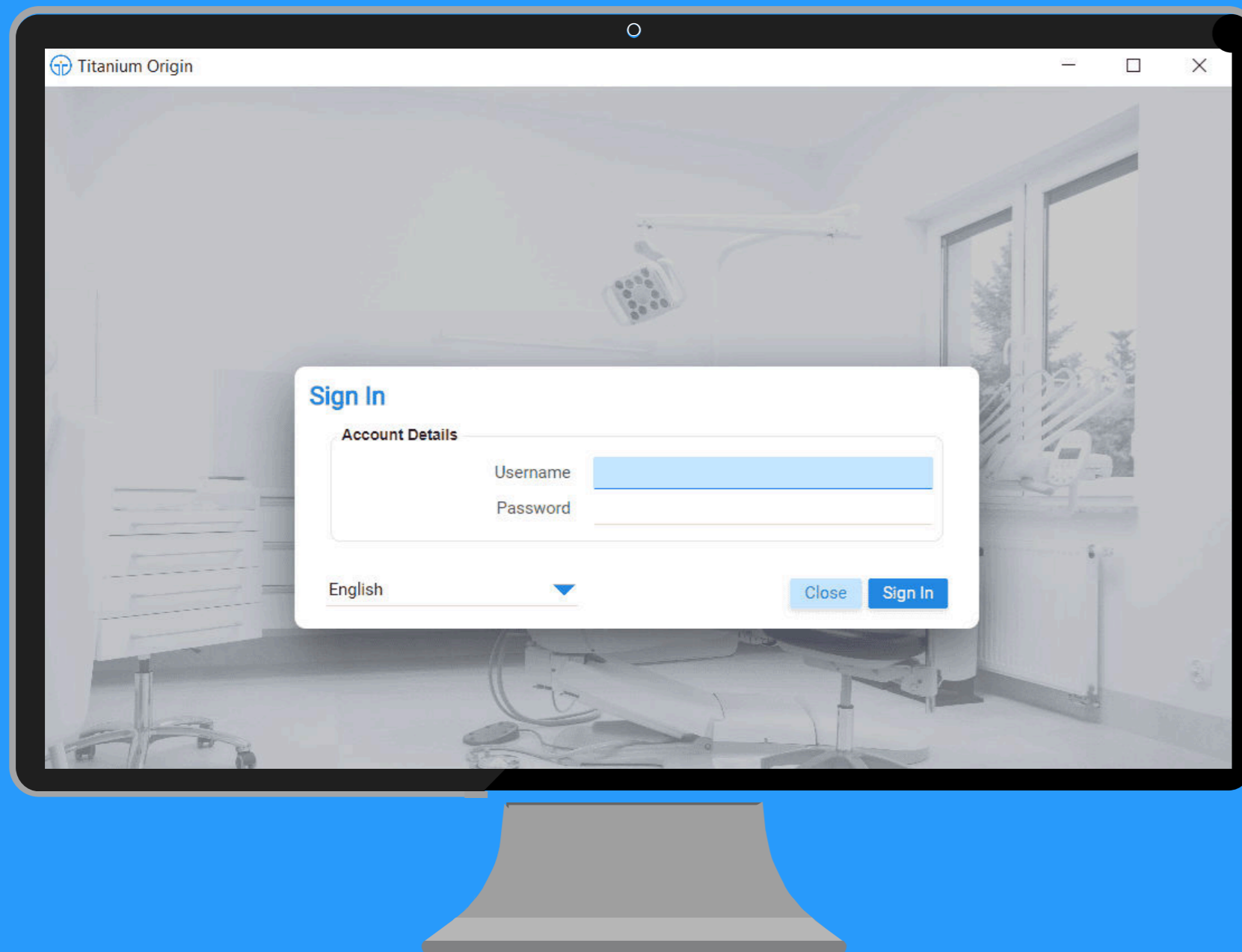
Reception



7B14

HKU's computer lab





Titanium

Dental health information system

Titanium



System Login

Sign In

Account Details

Username 1083

Password

Location Details

Clinic The Prince Philip Dental Hospital

English

Close Select Clinic

Login Acknowledgement

Terms and Conditions of Using Titanium

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS SOFTWARE

I agree to abide and be bound by the following Rules and Regulations of the Prince Philip Dental Hospital:-

1) Rules Governing Patient Care and Handling of Patient Information ([Click here to view](#)); Regulations Governing Use of Computers and Applications Systems ([Click here to view](#)).

Specifically, I agree not to take any patients' personal data, in any form, out of the Hospital building.

Patients' personal data include identification document number such as HKID and passport

Cancel Agree

- Double-click the Titanium icon on PC desktop
- Enter the "Username" & "Password"
- Click "Sign In"
- Select a Clinic
- Click "Select Clinic"
- Click "Agree" if you accept and understand the terms and conditions of using Titanium

You are now logged in to the Titanium

Titanium



Search Patient Details

The screenshot shows the Titanium Origin search interface. A search field at the top left contains the number '12383'. Below it is a table with the following columns: Hospital Number, Last Name, First Name, Date of Birth, Gender, Street, Patient Status, and Other Details. The first row of the table is highlighted in orange and contains the following data: Hospital Number: 12383, Last Name: Four, First Name: Patient, Date of Birth: 04/04/1988 (35y 4m), Gender: Male, Patient Status: New Patient. To the right of the table are buttons for 'Advanced Search' and 'Select Patient'.

- Enter the Patient number in the search field
- Select the patient on the list
- Click "Select Patient"

The screenshot shows the Titanium Origin search interface. A search field at the top left contains the text 'Patient Search Criteria...'. To the right of the search field is a dropdown menu with two options: 'Advanced Search' and 'Last 10 Patient Records'.

The screenshot shows the Titanium Origin Advanced Search interface. On the left is a 'Patient Details' form with fields for Hospital Number, Hong Kong ID/Cert No., First Name, Last Name, Gender, Date of Birth, Contact Numbers, Age, Street Address, Second Name, and Patient Identifiers. A 'Search' button is located at the bottom right of the form. On the right is a table with the following columns: Hospital Number, Last Name, First Name(s), Date Of Birth, Gender, Address, and Other Details. The first row of the table is highlighted in orange and contains the following data: Hospital Number: 12382, Last Name: Three, First Name(s): Patient, Date Of Birth: 03/03/1989 (34y 5m), Gender: Male. At the bottom right of the table are buttons for 'Close' and 'Select Patient'.

To Do Advanced Search

- Click the Magnifying glass icon
- Click "Advanced Search"
- Enter the search criteria(s)
- Click "Search"
- Double-clicking the row or click "Select Patient" The Patient Details page will be displayed

Titanium



View / Void Clinical History

Patient Search Criteria... Titanium, Ivan (12357) Gender: Male (He/Him) DOB: 09/09/... No Known Allergies No Alerts

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions Consents Recalls Referrals

Clinical History Episode History

Clinical History Filter

Episode	Date	Type	Tooth	Surface(s)	Details	Status	Provider
1227-1	10/08/2023 02:33PM	Treatment			8600.36 - Repaired;PALA EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 02:33PM	Treatment			8600.38 - Broken Appliance;PAL EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 02:01PM	Treatment			8600.32 - Fitted;PALATAI EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 02:01PM	Treatment			8600.34 - Adjusted;PALA EXPANSION (SLOW)	Planned	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 01:54PM	Treatment			8600.38 - Broken Appliance;PAL EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 01:54PM	Treatment			8600.36 - Repaired;PALA EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023 01:54PM	Treatment			8600.34 - Adjusted;PALA EXPANSION (SLOW)	Completed	Student 11 (STUDENT11) SH1
1227-1	10/08/2023				8600.32 - Fitted;PALATAI		Student 11

Patient Episode

1227 - 02/08/2023 Student 11 (STUDENT11) SH1 Appointment: 02/08/2023 - 1A **Open** 1129 - 0 Student Appoint

1260 - 02/08/2023 No Encounters **Open** 1121 - 0 No Enc

All Existing Charting/Treatment Planned Tr

Void Confirmation

This Clinical Item will be voided.

A reason is required. Please enter a reason and click **Confirm** to proceed.

Reason *

Void **Confirm**

With the patient's details page opened

- Click "Clinic"
- Click "Clinic History"
- Click to select an item to void
- Click "Void"
- Enter the reason for voiding the item
- Click "Confirm"

Titanium



Create Appointment

The screenshot displays the Titanium Origin interface for creating an appointment. The top navigation bar includes the 'Origin' icon, 'Appointment Books', and 'My Appointments'. A calendar view shows the date August 28, 2023, selected. A context menu is open over the calendar, with 'Create Appointment' highlighted. The main appointment form is visible, showing patient details for Benjamin Titanium (12358) and appointment details such as time (11:15), duration (01:15), and provider (Student 12). A table at the bottom shows the appointment history.

Date	Time	Duration	Provider	Clinic	Appointment Notes
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT8) Group1	3ACARIO - CARIO-B57	notes
07/08/2023	09:00AM	1 hour 15 mins	Student 8 (STUDENT8) Group1	3AENDO - ENDO-B22	
04/08/2023	09:00AM	45 mins	Super 3 (SUPER3) FS	4AFROS	
21/07/2023				PPDH	

- Click the Titanium icon on the top left
- Click "Appointment Books"
- Click "My Appointments"
- Select the appointment date on the calendar
- Right-click, and select "Create Appointment"
- Search for the patient on the top left

Continued on Next Page....

Titanium



Create Appointment

Appointment Details

Time: 11:15
Duration: 01:15
Provider: Student 12 (STUDENT12) SH1
Reason: [Empty]
Room: 1A - RPC-SG04
Clinic: 1A-RPC-753 (1A)
Session: [Empty]
Resources: Add additional appointment resources here
Appointment Note: [Empty]

Episode Details

Episode: 1292 - 03/08/2023 (Open)
Linked To: Waitlist: PDO - BDS Student Case, [760] - 2A - 03/08/2023

Appointment History

Date	Time	Duration	Provider	Clinic	Appointment Notes
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT8) Group1	3ACARIO - CARIO-B57	notes
07/08/2023	09:00AM	1 hour 15 mins	Student 8 (STUDENT8) Group1	3AENDO - ENDO-B22	
04/08/2023	09:00AM	45 mins	Super 3 (SUPER3) FS	4APROS	
21/07/2023				PPDH	

Buttons: Copy to Work List, Discard Changes, **Save Changes**, Cancel Appointment

- Select the Appointment Details
- Select relative episode based on the waitlist type
- Click "Save Changes"
- Click the cross on the top right to exit the page

Titanium



Edit Appointment

The screenshot shows the Titanium patient details page for Benjamin (12358). The top navigation bar includes a search icon, a calendar icon (circled in orange), and a close icon (circled in orange). The patient summary section shows the patient's name, gender, and date of birth. The appointment history table lists an appointment on 24/08/2023 at 11:15 AM for 1 hour 15 minutes, with the provider Student 12 (STUDENT12) SH1. The appointment details section shows the appointment is on Thursday, 24th Aug 2023 at 11:15 AM in Hongkong. The edit appointment form is shown below, with the appointment details section circled in orange. The form includes fields for Time (11:15), Duration (01:15), Provider (Student 12 (STUDENT12) SH1), Reason, Room (1A - RPC-SG04), Clinic (1A-RPC-753 (1A)), and Session. The appointment note field is also visible. The bottom of the form has buttons for Copy to Work List, Discard Changes, and Save Changes (circled in orange).

With the patient's details page opened

- Click "Search for available appointments"
- Click "Patient Summary"
- Select the appointment
- Click "Edit"
- Edit the appointment details
- Click "Save Changes"
- Click the cross on the top right to exit the page



Reschedule Appointment

Search for available appointments

Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

Patient Appointment History

Date	Time	Duration	Provid...	Clinic	Resou...	Appoi... Notes
24/08/2023	11:15AM	1 hour 15 mins	Student 1A-12 (STUDENT SG04 SH1)	1A - RPC-SG04		
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT CARIO-Group1 BS7)	3ACARIO - CARIO-B57		notes

Appointment Details

11:15AM on Thursday
24th Aug 2023
(Hongkong)

8:30 AM
30
30

Results from 14/08/2023 +1 week

Day	Date	Availability
Monday	14/08/2023	0 Morning 3 Afternoon
Tuesday	15/08/2023	4 Morning 4 Afternoon
Wednesday	16/08/2023	4 Morning 4 Afternoon
Thursday	17/08/2023	4 Morning 4 Afternoon
Friday	18/08/2023	4 Morning 4 Afternoon

Time Clinic Provider Session

08:30AM			1 Free Slots
08:30AM	RPC-SG04	Student 12 (STUDENT12) SH1	
09:30AM			1 Free Slots
10:30AM			1 Free Slots
11:30AM			1 Free Slots

Group By Provider Clinic/Room Time Book

Reschedule Appointment

This booking will cancel the appointment being rescheduled.
Please click Continue to reschedule the appointment or Change Booking to select a different appointment slot.

Cancel Change Booking Continue

Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

Patient Appointment History

Date	Time	Duration	Provider	Clinic	Resources	Appointment Notes
24/08/2023	11:15AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	09:45AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	08:30AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT8) Group1	3ACARIO - CARIO-B57		notes

With the patient's details page opened

- Click "Search for available appointments"
- Click "Patient Summary"
- Select the appointment
- Click "Reschedule"
- Select a "Date" & "Time" for reschedule
- Click "Book"
- Click "Continue"
- Click "Patient Summary"

(The reschedule appointment would be shown)

Titanium



Cancel Appointment

Search for available appointment

Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

Free Appointment Search Patient Summary Patient Details

Patient Appointment History

Date	Time	Duration	Provider	Clinic	Resources	Appointment Notes
24/08/2023	11:15AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	09:45AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	08:30AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT8) Group1	3ACARIO - CARIO-B57		notes

Arrive Edit Confirm Reschedule Cancel Appointment

With the patient's details page opened

- Click "Search for available appointments"
- Click "Patient Summary"
- Select an appointment
- Click "Cancel Appointment"
- Select the reason for cancel
- Enter the appointment notes
- Click "Cancel Appointment"

Cancel Appointment

Cancellation Reason Details

Reason: Rescheduled

Appointment Notes

Don't Cancel Cancel Appointment

Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

Free Appointment Search Patient Summary Patient Details

Patient Appointment History

Date	Time	Duration	Provider	Clinic	Resources	Appointment Notes
24/08/2023	11:15AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	09:45AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
15/08/2023	08:30AM	1 hour 15 mins	Student 12 (STUDENT12) SH1	1A - RPC-SG04		
09/08/2023	10:00AM	1 hour	Student 8 (STUDENT8) Group1	3ACARIO - CARIO-B57		notes

Arrive Edit Confirm Reschedule Cancel Appointment

(The appointment would be changed to cancel)

Titanium



View My Appointment history

The screenshot shows the Titanium Origin interface. The navigation menu on the left includes 'Origin', 'Appointment Books', 'Academic Management', and 'Referrals'. The 'Academic Management' menu is expanded, showing 'Academic' as a sub-option. The main content area displays the 'Academic Management' page for 'Student 12 (STUDENT12) SH1'. The 'My Appointments' tab is selected, and the 'Provider Appointments Filter' is visible. The filter includes fields for 'From Date/Time', 'To Date/Time', 'Status', 'Future Appointments', 'Room', and 'Clinic'. The 'Apply' button is highlighted. Below the filter is a table of appointments.

Date/Time	Status	Room	Clinic	Patient	DOB	Age	Gender
15/08/2023, 08:30 AM	Booked	RPC-SG04	1A-RPC-753	Titanium, Benjamin (12358)	10/10/1950	72	Male
15/08/2023, 09:45 AM	Booked	OMFS-SG01	2B-OMFS-755	Titanium, Benjamin (12358)	10/10/1950	72	Male
15/08/2023, 09:45 AM	Cancelled	RPC-SG04	1A-RPC-753	Titanium, Benjamin (12358)	10/10/1950	72	Male
24/08/2023, 11:15 AM	Cancelled	RPC-SG04	1A-RPC-753	Titanium, Benjamin (12358)	10/10/1950	72	Male

- Click the Titanium icon on the top left
- Click "Academic Management"
- Click "Academic"
- Click "My Appointments"
- Click "Provider Appointments Filter"
- Click "All"/ Select the items
- Click "Apply" to view all appointments

Titanium



Allergy Alert

Patient Search Criteria... Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

No Known Allergies +

Patient Allergy

Patient Allergy Filter

Date of Onset	Agent	Clinical Manifestation	Reaction Type	Additional Details	Status
14/8	Food	Adverse drug interaction	Fever		Active

Void

72y 10m) No Known Allergies + No Alerts +

Patient Orders Prescriptions Consents Recalls Referrals Waitlists Transactions

Add/Edit Patient Allergy

Patient Allergy Details

Date of Onset: 14/8
Agent: Food
Reaction Type: Fever
Clinical Manifestation: Adverse drug interaction

Additional Details

Cancel Save

After Searching for a patient

- Click "No Know Allergies" to view Allergy record
- or Click "  " to view Allergy record

- Click "+" to add allergies record
- Enter the Patient Allergy Details
- Click "Save"


Titanium



Medical Alert



With the patient's details page opened

- Click "No Alerts" to view Alert Detail
- Or Click "" to view Alert Detail

Transactions

Alerts

Alert Note

Alert Date 14/08/2023

Expiry Date

Save

- Click "+" to add a patient alert
- Enter the Patient Alert Details
- Click "Save"



Add New Encounter

Patient Search Criteria... Titanium, Benjamin (12358)
Gender: Male (He/Him) DOB: 10/10/1950 (72y 10m)

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions Consents Recalls Referrals Waitlists Transactions

Clinical History Episode History

Clinical History Filter

Encounters for Episode 1151

Encounter No..	Date	Provider	Encounter Type	Status
1151-2	27/07/2023	Student 8	Accounts	In Progress
1151-1	27/07/2023	Student 8	Xray Order	In Progress

Edit Encounter Open Workflow Start New Encounter

Patient Episode
1151 - 12/07/2023
Student 8 (STUDENT8) Group1
Waitlist: Student Hygiene Care -... Open

With the patient's details page opened

- Click "Clinical"

- Click "Patient Episode"

- New appointment:

Click "Start New Encounter" for create

- Existing appointment:

Click "Open Encounter" for editing

Continued on Next Page....

Titanium



Add New Encounter

The screenshot shows the 'Add Encounter' form on the left and the 'Patient Episode' list on the right. The 'Clinical' tab is selected in the top navigation bar. The 'Add Encounter' form has the following fields:

- Episode Number: 368032
- Status: Open
- Description: (empty)
- Follow Up Encounter Details:
 - Encounter Number: (empty)
 - Status: In Progress
 - Date: 19/12/2023
 - Provider: Dr. Tpg6a (810)
 - Data Entry By: Pui Yan Lau (1083)
 - Clinic: 3A-CARIO-740 (3ACARIO)
 - Encounter Type: Student
 - Appointment: 19/12/2023 - 1:15 PM - 810 - CARIO-B06
 - Workflow: Appointment
- Dental Assistant(s): (empty)

The 'Patient Episode' list on the right shows the following episode:

Details	Status	Provide
368032 - 26/08/2023 Dr. Tpg6a (810) undefined	Open	

The 'Save & Open Workflow' button is highlighted in the bottom right corner of the form.

With the patient's details page opened

- Click "Clinical"
- Click "Clinical History" Tab
- Select the Episode that linked to the new appointment
- Click "Start New Encounter"
- Select "Provider"
- Select "Clinic"
- Select "Encounter Type"
- Select the booked "Appointment"
- Click "Save & Open Workflow"



Medical History

Medical History 病歷

菲臘牙科醫院
THE PRINCE PHILIP DENTAL HOSPITAL

病人姓名 A
Patient's Name: Bc C

病人編號 385185
Record No.:

日期 Date: 05/04/2024

職員專用 For Staff Use:
 Medical Alert
 Antibiotic Prophylaxis
 Drug Allergy
 Others:

病歷 Medical History

請在適當方格內填上「✓」號。 Please give a "✓" in the appropriate box. 是 Yes 否 No

1. 閣下是否正在接受醫藥治療? Are you receiving medical treatment from your doctor, hospital or clinic?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. 閣下是否正在服食任何藥物? (請在下方註明) Are you taking any medicines, pills or tablets? (Please list below)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. 閣下是否對藥物 (如「盤尼西林」、「亞士匹靈」) 或任何物質有過敏反應? 請註明: Do you have any allergies, in particular to penicillin or any other antibiotic, aspirin or any other substances? Please specify:	<input type="checkbox"/>	<input type="checkbox"/>
4. 閣下是否容易皮下出血或曾在施手術、脫牙或受傷後流血不止? Have you ever suffered from bruising easily or had abnormal bleeding after tooth extraction, surgery or injury?	<input type="checkbox"/>	<input type="checkbox"/>
5. 閣下曾否因全身麻醉引起不良反應? Have you ever suffered any adverse effects from having general anaesthesia?	<input type="checkbox"/>	<input type="checkbox"/>
6. 閣下現在是否或曾否接受「電療」或「化療」? Are you undergoing or have you undergone radiation therapy or chemotherapy?	<input type="checkbox"/>	<input type="checkbox"/>
7. 閣下現時是否懷孕或期待懷孕? Are you pregnant or an expectant mother?	<input type="checkbox"/>	<input type="checkbox"/>
8. 閣下有/曾否患下列疾病? Do you have/or had any of the following illnesses/diseases?	<input type="checkbox"/>	<input type="checkbox"/>

With the patient's details page opened

- Click "Medical History"
- Tick "For Staff Use"
- Ask patient question and tick "Yes" or "No"

Continued on Next Page....

Titanium



Medical History

7. 閣下現時是否懷孕或期待懷孕?
Are you pregnant or an expectant mother?

8. 閣下有/曾否患下列疾病? Do you have/or had any of the following illnesses/diseases?

<input type="checkbox"/> Hypertension 高血壓	<input type="checkbox"/> Epilepsy 癲癇症	<input type="checkbox"/> Hyperlipidemia 膽固醇過高	<input type="checkbox"/> Sexually transmitted disease 性病
<input type="checkbox"/> Diabetes 糖尿病	<input type="checkbox"/> HIV/AIDS 愛滋病	<input type="checkbox"/> Heart disease 心臟病	<input type="checkbox"/> 型肝炎 Hepatitis
<input type="checkbox"/> Ischemic heart disease 冠心病	<input type="checkbox"/> Tuberculosis 肺癆(結核病)	<input type="checkbox"/> Congenital heart disease 先天性心臟病	<input type="checkbox"/> Lung disease 肺病
<input type="checkbox"/> Valvular heart disease 心臟病	<input type="checkbox"/> Liver disease 肝病	<input type="checkbox"/> Prosthetic valve 人造心臟	<input type="checkbox"/> Stomach disease 胃病
<input type="checkbox"/> Infective endocarditis 感染性心內膜炎	<input type="checkbox"/> Kidney disease 腎病	<input type="checkbox"/> Rheumatic fever 風濕性心臟病	<input type="checkbox"/> Thyroid disease 甲狀腺病
<input type="checkbox"/> Psychiatric illness 精神病	<input type="checkbox"/> Blood disease 血病	<input type="checkbox"/> Osteoporosis 骨質疏鬆	<input type="checkbox"/> Stroke 腦出血(中風)

以上都沒有 None of the above 有關健康資料 Other medical information: _____

病人簽署 Patient's Signature

學生姓名 Bds Five
Name of Student: _____

臨床督導牙科醫生姓名 Albalox Bodowe (96337)
Name of Clinical Supervisor: _____

職員專用 For Staff Use:
 Medical Alert
 Antibiotic Prophylaxis
 Drug Allergy

Complete

- Tick "illnesses/diseases"
- Tick " none of the above",
If not have any illnesses/diseases
- Select the "Pen" button
- Sign on the "Patient's signature" from patient
- Click the "Complete" button to save



Base Charting

Titanium, Ivan (12357)
Gender: Male (He/Him) DOB: 09/09/1979 (43y 11m) No Known Allergies + No Alerts + Workflow: Appointment Provider: Student 11 (STUDENT11) SH1 Encounter: 1227-1 (Consultation) Clinic: The Prince Philip Dental Hospital (PPDH)

Base Charting Periodontal Treatment Planning Progress Notes Authorisation

Dentition - Tooth 25
Unerupted Partially Erupted Erupted Exfoliated Missing
Unerupted 65 Partially Erupted 65 Erupted 65 Exfoliated 65 Missing 65

Code	Description
ABSCCESS	Abscess
ADJUST	Adjustment
AMALREST	Amalgam Restoration
ARREST	Arrested Caries
BRIDGE	Bridge

Unconfirmed Charting
24 - Erupted Tooth
Tooth 65
65 - Exfoliated Tooth
Tooth 25
25 - Unerupted Tooth
Tooth 26
26 - Erupted Tooth
Tooth 27
27 - Erupted Tooth
Tooth 28
28 - Erupted Tooth
Tooth 38
38 - Erupted Tooth
Tooth 37
37 - Erupted Tooth
37 - Abscess
Tooth 36
36 - Erupted Tooth
Tooth 75
75 - Exfoliated Tooth
Tooth 35
35 - Erupted Tooth
Tooth 74
74 - Exfoliated Tooth
Tooth 34
34 - Erupted Tooth

Confirm Charting

With the patient encounter opened

- Click "Base Charting"
- Mark "Dentition"
- Mark "Existing Conditions"
- Click "Confirm Charting" to save



Periodontal Chart

The screenshot shows the Titanium software interface. The top navigation bar includes 'Medical History', 'Base Charting', 'Periodontal' (highlighted with an orange box), 'Treatment Planning', 'Treatment Entries', 'Progress Notes', and 'Authorisation'. The main area displays a periodontal chart for the upper and lower arches, with teeth numbered 11-18 and 21-28. The chart shows bleeding and plaque levels for each tooth. On the right, a 'Perio Chart' list shows a table of charting activities:

Date	Provider	Chart Type	Episode	Status
22/03/2024, 11:49 AM	Bds Five	Legacy Bleeding Plaque Chart	391901-9	In Progress
28/05/2024, 04:40 PM	Bds Five	Legacy Bleeding Plaque Chart	391901-12	Confirmed
29/05/2024, 03:01 PM	Bds Five	Legacy Bleeding Plaque Chart	391901-12	Confirmed
29/05/2024, 04:50 PM	Bds Five	Legacy Measuremei 391901-12	391901-12	Confirmed
30/05/2024, 03:20 PM	Bds Five	Legacy Measuremei 391901-12	391901-12	In Progress
11/04/2024, 12:15 PM	Bds Five	Legacy Measuremei 391901-13	391901-13	Confirmed
12/04/2024, 03:06 PM	Bds Five	Legacy Bleeding Plaque Chart	391901-13	In Progress
11/04/2024, 11:03 AM	Bds Five	Legacy Measuremei 391901-13	391901-13	Confirmed
11/04/2024, 02:29 PM	Bds Five	Legacy Measurement Chart	391901-13	In Progress



With the patient encounter opened

- Click "Periodontal"
- Double-click the item to open chart

Or

- click "+" to open a new chart 'Legacy Bleeding Plaque Chart'
- Click teeth's "Bleeding" or 'Plaque'
- Click "Confirm" button when you have finalised the charting details.

Keyboard Hotkeys

- Press **"B"** for Bleeding  mark / unmark
- Press **"P"** for Plaque  mark / unmark
- Press **"Tab"** to move to the next tooth
- Press **"Shift" + "Tab"** to move backward to the previous tooth

Continued on Next Page....



Titanium



Periodontal Chart

- click "+" to open a new chart
'Legacy Measurement Chart'
- Click teeth's "Bleeding" or 'Plaque'
- Right-click on the box to change
"Mobility" and "Furcation" value
- Type a value into "Recession" and
"Pocket Depth" box
- Click "Confirm" button when you
have finalised the charting details.

Keyboard Hotkeys

- | | | | | |
|--------------|------------------------|---|---|----------------------|
| Press | "B" | for Bleeding |  | mark / unmark |
| Press | "S" | for Suppuration |  | mark / unmark |
| Press | "Tab" | to move to the next tooth | | |
| Press | "Shift" + "Tab" | to move backward to the previous tooth | | |



Treatment Planning

Medical Histo > Base Chart > Periodont > **Treatment Planni** > Treatment Entr > Progress Not

Patient Treatment and Rehabilitation Plan Complete

Treatment Plan - Page 1 Treatment Plan - Page 2 Rehabilitation Plan - Page 1

Name of Student [Provider.Name]
學生姓名:

Student No. [Provider.Code] Student's Group [Provider.Group Code]
學生編號 學生組別:

Patient's Name A, Bc C (385185) Patient's DOB 01/01/2022
病人姓名 病人出生日期:

Date started	Remarks
Emergency Phase (if any) 緊急治療階段 (如適用)	Remarks
Preventive & Hygienic Treatment 預防及衛生護理	Remarks
Restorative/Endodontic Treatment 補牙/ 根管治療 (in parallel or after non-surgical periodontal tx)	Remarks
Periodontal Re-evaluation 牙周狀況評估	Remarks
Consultation/Referral 諮詢/ 轉介	Remarks

With the patient encounter opened

- Click "Treatment Planning" tab
- Click "Treatment Plan - Page 1"
- Enter details of the Treatment Plan

Continued on Next Page....



Treatment Planning

Patient Treatment and Rehabilitation Plan

Complete

Treatment Plan - Page 1 **Treatment Plan - Page 2** Rehabilitation Plan - Page 1

I hereby affirm that I have thoroughly reviewed and comprehended the proposed treatment recommendation, along with its associated implications, which encompass potential risks, necessary maintenance, relevant expenses and available alternative treatment options.

本人特此確認，我已徹底檢閱並理解建議的治療建議及其相關影響，其中包括潛在風險、所需的保養、相關費用及可行的替代治療方案

This page has been translated into Chinese. If there is any inconsistency or ambiguity between the English version and the Chinese version, the English version shall prevail

此中文版本為英文版本譯本，如中、英文兩個版本有任何抵觸或不相符之處，應以英文版本為準。

Name of Patient /Guardian A, Bc C (385185)
病人/監護人姓名

Patient's Signature 病人簽署 Date 日期 18/07/2025

Name of Student 學生姓名 [Provider.Name]

Name of Clinical Supervisor 臨床督導牙科醫生姓名

Treatment Plan's Completion Date 治療完成日期

- Click "Treatment Plan - Page 2 "
- Select the "Pen" button
- Patient: sign on "Patient's Signature"
- Select the Supervisor name
- Select the Treatment Plan Completion Date (if applicable)

Continued on Next Page....



Treatment Planning

Patient Treatment and Rehabilitation Plan Complete

Treatment Plan - Page 1 Treatment Plan - Page 2 **Rehabilitation Plan - Page 1**

Name of Student [Provider.Name]
學生姓名: _____


Student No. [Provider.Code] Student's Group [Provider.Group Code]
學生編號: _____ 學生組別: _____

Patient's Name A, Bc C (385185) Patient's DOB 01/01/2022
病人姓名: _____ 病人出生日期: _____

Date started	Remarks
Oral Rehabilitation Plan 口腔修復治療計劃	Remarks
Provisional Upper arch	
Provisional Lower arch	
Definitive Prosthesis/Prostheses	
Case Review before Rehabilitation 口腔修復治療前的個案審查	Remarks

I hereby certify that I have read/ have been explained and understand the treatment suggestions.

Name of Patient /Guardian A, Bc C (385185)
病人/監護人姓名

 _____

Patient's Signature _____ Date 日期 18/07/2022

Name of Student [Provider.Name]
學生姓名

Name of Clinical Supervisor _____
臨床督導牙科醫生姓名

Rehabilitation Plan's Completion Date _____
口腔修復治療完成日期

- Click "Rehabilitation Plan - Page 1"
- Enter details of the Rehabilitation Plan
- Select the "Pen" button
- Patient: sign on "Patient's Signature"
- Select the Supervisor name
- Click "Complete" button to finalize and save the planning

Titanium



Treatment Entries

With the patient encounter opened

- Click "Treatment Entries"
- Click "+" to open a course of care
- Enter details of the course of care
- Click "Save"
- Search a treatment
- Double-click a treatment with tooth logo to add (Some treatment need input tooth and Surface)
- Click the box to completed the treatment

Code	Description	Tooth/Tooth Range	Surface
✓ D2320.11	Preparation;Preventive Resin Restoration	24	BUC
D2320.18	Insertion;Preventive Resin Restoration	required	required

- With the patient encounter opened
- Click "Treatment Entries"
 - Click "+" to open a course of care
 - Enter details of the course of care
 - Click "Save"
 - Search a treatment
 - Double-click a treatment with tooth logo to add (Some treatment need input tooth and Surface)
 - Click the box to completed the treatment



Mark Treatment to Completed

The screenshot shows the Titanium software interface. At the top, there is a navigation bar with a workflow indicator 'Appointment' and a provider 'Ms'. Below this is a breadcrumb trail: 'Treatment Planning' > 'Treatment Entries' (highlighted with an orange circle) > 'Progress Notes' > 'Authorisation'. The main area displays a table of treatment entries under 'Appointment 1':

Checkmark	Date/Time	Code	Description	Provider
<input type="checkbox"/>	4/08/2023 04:14PM	8600.32	Fitted;PALATAL EXPANSION (SLOW)	STUDENT11
<input checked="" type="checkbox"/>	4/08/2023 04:14PM	8600.34	Adjusted;PALATAL EXPANSION (SLOW)	STUDENT11
<input checked="" type="checkbox"/>	4/08/2023 04:14PM	8600.36	Repaired;PALATAL EXPANSION (SLOW)	STUDENT11
<input checked="" type="checkbox"/>	4/08/2023 04:14PM	8600.38	Broken Appliance;PALATAL EXPANSION (SLOW)	STUDENT11

A 'Treatment Details' dialog box is open, showing details for the selected entry (Adjusted;PALATAL EXPANSION (SLOW)). The 'Completed' date is highlighted with an orange circle and set to 14/08/2023. The 'Save' button at the bottom right is also highlighted with an orange circle.

Treatment Details

Episode Details: Appointment: 02/08/2023 - 1A 1227-1 Open

Course of Care Details: General (1093)

Code: 8600.34

Description: Adjusted;PALATAL EXPANSION (SLOW)

Quantity: 1

Planned: 14/08/2023 Student 11 (STUDENT11) SH1 The Prince Philip Dental Hospital

Completed: 14/08/2023 Student 11 (STUDENT11) SH1 The Prince Philip Dental Hospital

Funding Details

Funding Details: Student Fees Fee Schedule

Patient Fee: \$0.00

Funder Fee: \$0.00

Total Fee: \$0.00

Invoice Note: [Empty text area]

Buttons: Cancel, Save

With the patient encounter opened

- Click "Treatment Entries"
- Check the box to update the treatment status to "Completed"
- Double-click the treatment to display the treatment details and the completed date
- Click "Confirm" button to save When this is to finalise of the charting details



Progress note

Titanium, Ivan (12357)
Gender: Male (He/Him) DOB: 09/0...
No Known Allergies + No Alerts +
Work... Appoi... En... 1227-1 ...
Pr... Student ... C... The Princ...

Base Charting > Periodontal > Treatment Planning > **Progress Notes** Auth

Daysheet Complete

Page 1 **Page 2**

Appointment Daysheet

Date: 14/8/2023 Name: Titanium
Hospital No: 12357 Ivan

General Progress Note (Cont'd)

Operator Signature
Name: Student 11
Code: STUDENT11

Supervisor Signature
Name: _____
Code: _____

With the patient encounter opened

- Click "Progress Notes"
- Enter the Appointment notes in page 1 & page 2
- Inform the supervisor to verify your notes
- Select the "Pen" button
- Student: sign on "Operator Signature"
- Supervisor: sign on "Supervisor Signature"
- Click the "Complete" button to finalize the notes

Referral workflow

Titanium



Treatment Entry | Progress Note

Daysheet | Page 1 | Page 2

Appointment Daysheet

Date: 06/08/2025 | Hospital No.: 377015 | Name: ABC

General Progress Note

Chief Complaint: test

History of Present Complaint: test

Relevant Medical History: test

Dental History: test

Extra / Intra Oral Exam: test

Diagnosis: test

Treatment:

To Come Again:

Referral: test 123456

Operator Signature: Name: Cancel | Code: 752

Clinician / Supervisor Signature: Dr Tutor A (D66666662) BDSL

ABC, (377015) | Assigned To: Assignments: 0 | No Known Allergies | No Alerts | Wor... Appo... En... 403936... | Referrals

Date	Episode	Status	Form Name	Clinic	Tags	Added By
06/08/2025, 12:25 pm	403936-1	In Progress	Daysheet	The Prince Philip Dental Hospital (PPDH)	Clinical Workflow	Pui Yan Lau (1083)

Print | Void | View

With the patient encounter opened

- Click "Progress Notes"
- Fill in the progress note for the current appointment
- In the "Referral" field, enter the referral details
- Click "Page 2"
- Supervisor & Student sign on the eform
- Select supervisor name & ID
- Click "Complete" button
- Click "Eforms " button
- Select the eform and click "Print" button
- Submit the printed progress note with the referral details and supervisor's signature to the receptionist

Titanium



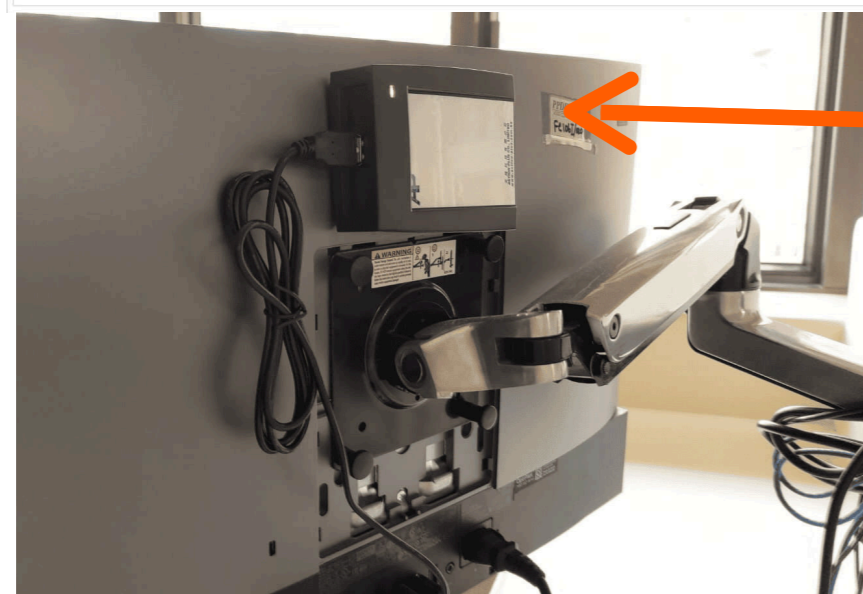
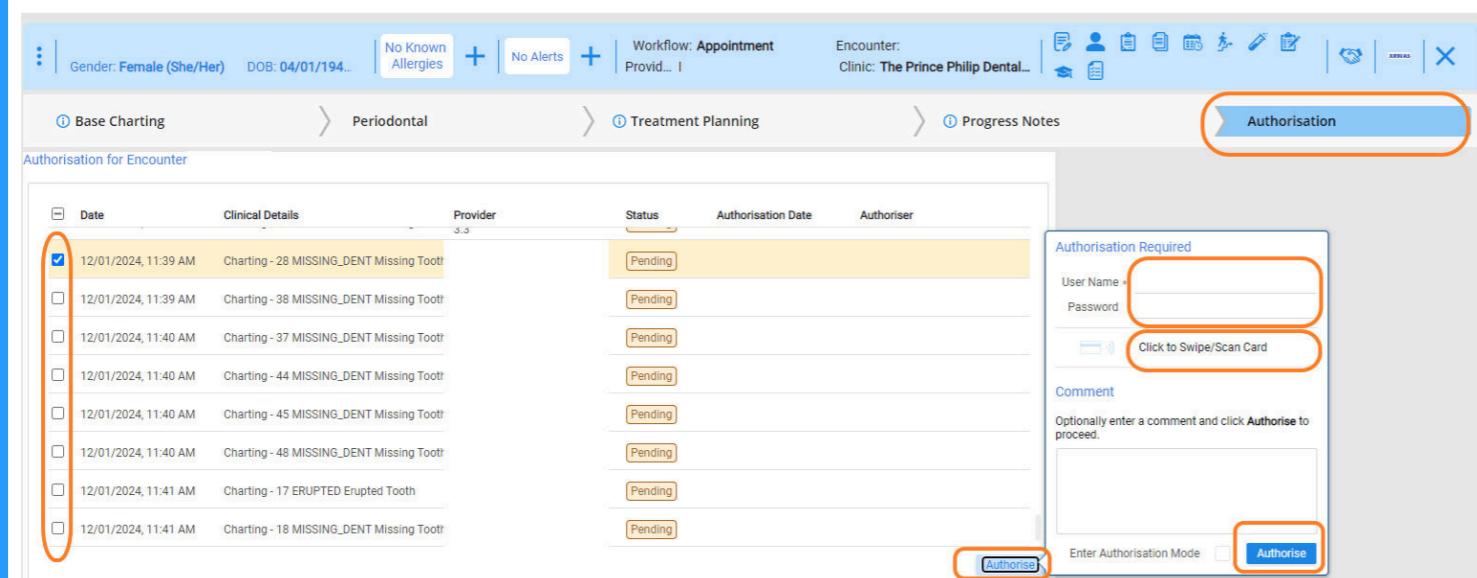
Authorization of the Encounter

With the patient encounter opened

- Click “Authorisation”
- Check the box
- Click “Authorise”

1) Supervisor could enter his/her “User Name” & “Password” or

2) Click on the “Click to Swipe/Scan Card” and tap the staff card on the Card reader to authorize



Authorisation for Encounter 1215-1

<input type="checkbox"/>	Date	Clinical Details	Provider	Status	Authorisation Date	Authoriser
<input type="checkbox"/>	14/08/2023, 04:58 PM	Order - Cephalometric, Posteroanterior	Super 2 (SUPER2) FS Fac	Complete	14/08/2023, 05:10 PM	Super 11 (SUPER11) St

The selected items will automatically update its status to “Complete” on the authorization list



Close Encounter

Workflow: Appointment Encounter: 1127-2 (Consultatio...
Provider: Student 18 (STUDENT... Clinic: The Prince Philip Dental...

Close Encounter 1127-2

Entity Management

- Recall Management: There are no Recalls to Manage
- Waitlist Management: There are no Waitlists to Manage
- Referral Management: There are no Referrals to Manage

Course of Care Management

Courses of Care can be closed if there are no remaining planned treatments. Completed Treatment will be Locked.

15/08/2023 - General

Invoicing

There is Completed Treatment that can be charged for the following Courses of Care

Invoice(s) will not be printed

- Click “Close Encounter” icon
- Select “Keep COT Open”
- Click “Close Encounter”

Episode Details

Episode No.: 1127

Status: Open

Description: Appointment: 04/07/2023 - PPDH

Initial Contact: Self Referral

Date: 3/07/2023

Linked Items

Item	Date	Description	Status
Appointment	04/07/2023	Appointment: 04/07/2023 - PPDH	Failed
Appointment	10/08/2023	Appointment: 10/08/2023 - 3ACARIO	Complete

The appointment status will update to “Completed” automatically.

The status update could be found when you click “Open” under the “Patient Episode”



Reopen Closed Encounter

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions

Clinical History **Episode History**

Episodes/Encounters

Episode No.	Date	Description/Provider	Encounter Type	Status
1127-2	15/08/2023	Student 18 (STUDENT18) SH1	Consultation	Closed
1127-1	10/08/2023	Student 11 (STUDENT11) SH1	Consultation	Closed

Void Episode Reopen Episode Void Encounter **Reopen Encounter** Print Encounter

Courses of Care for Episode 1127

With the patient's details page opened

- Click "Clinical"
- Click "Episode History"
- Select the "Closed" encounter
- Click "Reopen Encounter"

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions

Clinical History **Episode History**

Episodes/Encounters

Episode No.	Date	Description/Provider	Encounter Type	Status
1127-2	15/08/2023	Student 18 (STUDENT18) SH1	Consultation	Closed
1127-1	10/08/2023	Student 11 (STUDENT11) SH1	Consultation	In Progress

Void Episode Reopen Episode Void Encounter **Reopen Encounter** Print Encounter

Courses of Care for Episode 1127

The encounters status will update from "Closed" to "In Progress" automatically



Add e-form

Test, Nick (12363)
Gender: Male (He/Him) DOB: 03/03/...

No Known Allergies + No Alerts +

Patient eForms

eForm Filter

Date	Episode	Status
15/08/2023, 10:24 AM		In Progress
15/08/2023, 09:45 AM	1127-2	Complete

Available eForms

eForm Name	eForm Title	Version
Attendance Certificate	Attendance Certificate	7
Daysheet	Daysheet	14
Dental Certificate	Dental Certificate	18
Drug Allergy & Prescription	Drug Allergy & Prescription	8
PatientContacts	Patient Contact	3

Create eForm

- Click “E-form” icon
- Click “+”
- Select the available eForm
- Click “Create eForm”
- Edit the eForm
- Click “Save”

Titanium



Create Xray order

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions Consents Recalls Referrals

Clinical History Episode History

Clinical History Filter

Episode	Date	Type	Tooth	Surface(s)	Details	Status	Provider
1289	03/08/2023	Super 2 (SUPER2)				In Progress	Super 2 (SUPER2)

Encounters for Episode 1289

Encounter No.	Date	Provider	Encounter Type	Status
1289-1	14/08/2023	Super 2	Xray Order	In Progress

Add Encounter

Episode Details

Episode Number: 1289
Status: Open
Description: Appointment: 15/08/2023 - 2A

Follow Up Encounter Details

Encounter Number: [blank]
Status: In Progress
Date: 14/08/2023
Provider: Super 2 (SUPER2) FS Faculty Provider
Data Entry By: Super 2 (SUPER2)
Clinic: The Prince Philip Dental Hospital (PPDH)
Encounter Type: Xray Order
Workflow: X-ray Order
Dental Assistant(s): [blank]

Cancel Save & Open Workflow

With the patient's details page opened

- Click "Clinical"
- Click "Start New Encounter"
- Enter the Encounter Details
- Select "Xray Order" as Encounter Type
- Click "Save & Open Workflow"

Continued on Next Page....

Titanium



Create Xray order



- Click "Create Order"
- Select the Order Type
- Enter Supervisor ID into "Verified by" field
- Enter Student ID/Staff ID into "Ordering Provider" field

Titanium, Leonard (12359)
Gender: Male (He/Him) DOB: 11/11/1994 (28y 9m)

Order	Status	Order Generated	Order Started	Order Completed	Waiting	Total
Dental Panoramic Tomogram	Not Yet Submitted					

Dental Panoramic Tomogram Order Details

Entered By: _____

Entered Location: The Prince Philip Dental Hospital (PPDH)

Verified By: Super 10 (SUPER10) SH1

Ordering Provider: Student 18 (STUDENT18) SH1

Reporting Provider: _____


Reporting Location: _____

Order Notes

Void View +

Cancel Save All Submit Order

If you have an active patient encounter linked to an appointment, you are not required to create a new encounter as stated above.


please click the "  " on the top right in that encounter to create a new xray order

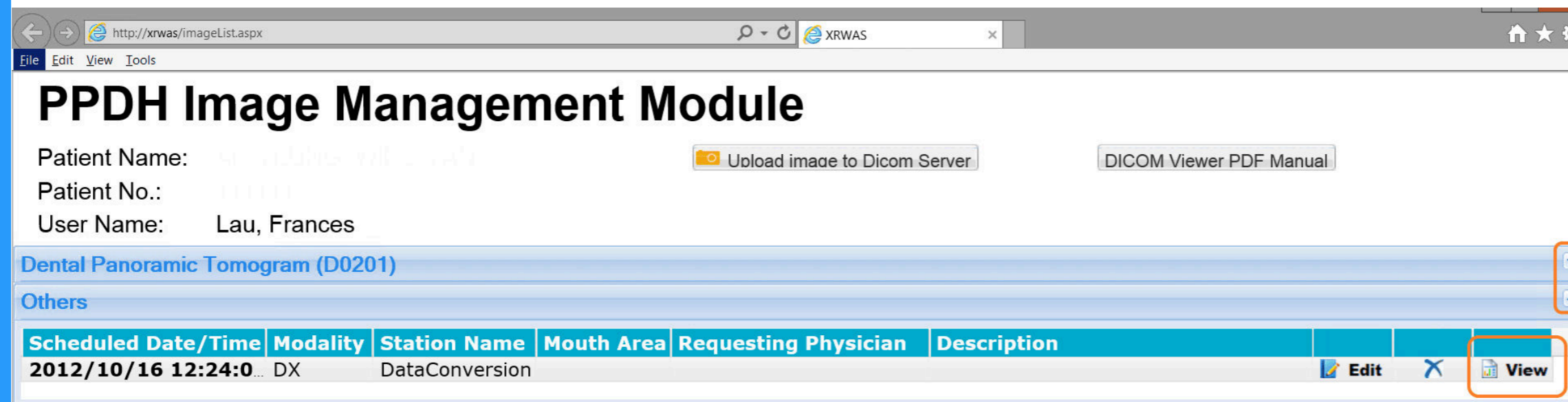
Titanium



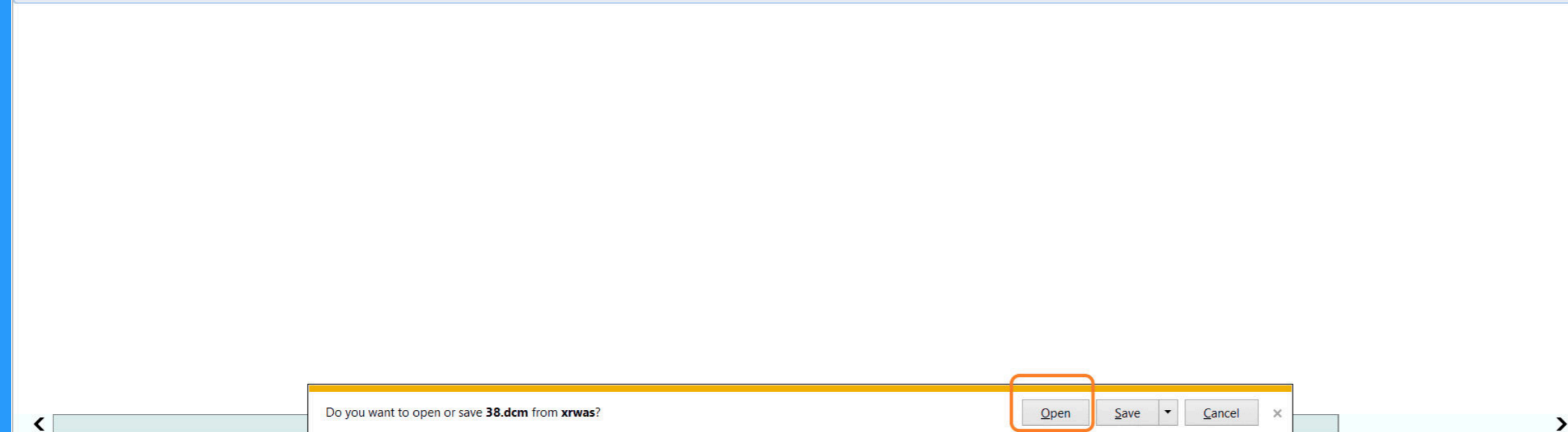
View XRAY



- Click "XRWAS" icon to open the Xray web
- Click-on "  " button to expand



- Click "View"
- Click "Open"

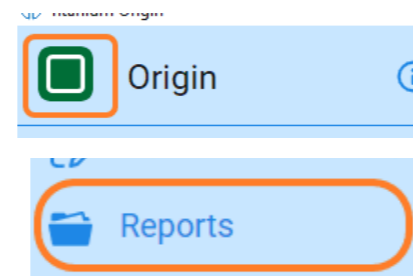


Titanium

Incomplete Appointment Checklist

How to check self-missing entries:

- Click the Titanium icon on the top left
- Click “Reports”
- Click “Incomplete Appointment Checklist ”
- Select the “Date From”; “Date To”; “Missing Entries Type”; “Practicum Groups”; “Providers”
- Click “View Report”



Incomplete Appointment Checklist

Date From Date To

Missing Entries Type

Active Practicum Group(s) Only True False Practicum Group(s)

Active Provider(s) Only True False Provider(s)



Incomplete Appointment Checklist

Report Parameters	
Start Date	1/9/2023
End Date	7/10/2023
Missing Entries Type	All Missing Entries Types
Providers	
Practicum Group	
Printed By	PPDH_DOMAIN\svc_titanium 2/11/2023 3:05:11 PM

Provider ID	Provider Name	Hospital No	Date	Time	Patient Name	Status	Encounter No	Missing Entries Type
			6/9/2023	02:00 PM		Seated	370265-1	Treatment No Daysheet
			5/9/2023	02:00 PM		Failed		Not Completed
			5/9/2023	02:00 PM		Arrived	369327-1	Daysheet No Treatment
			19/9/2023	02:00 PM		Seated	370741-3	Incomplete Encounter

Continued on Next Page....

Titanium

Incomplete Appointment Checklist

Encounter No	Missing Entries Type
370265-1	Treatment No Daysheet Not Completed
369327-1	Daysheet No Treatment
370741-3	Incomplete Encounter

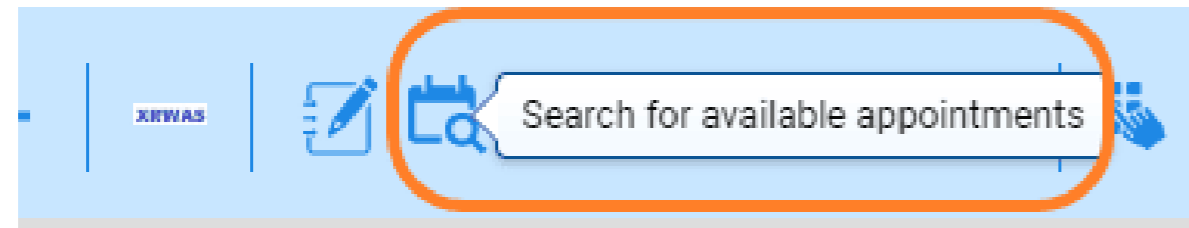
Missing Entries Type:

- Appointment Not Completed
(Missed appointment remains in Booked/Confirmed status, must be canceled)
- No Daysheet
(Missed daysheet entry in Encounter)
- No Treatment
(Missed treatment entry in Encounter)
- Incomplete Encounter
(Encounter status in progress, must be Close Encounter)

Continued on Next Page....

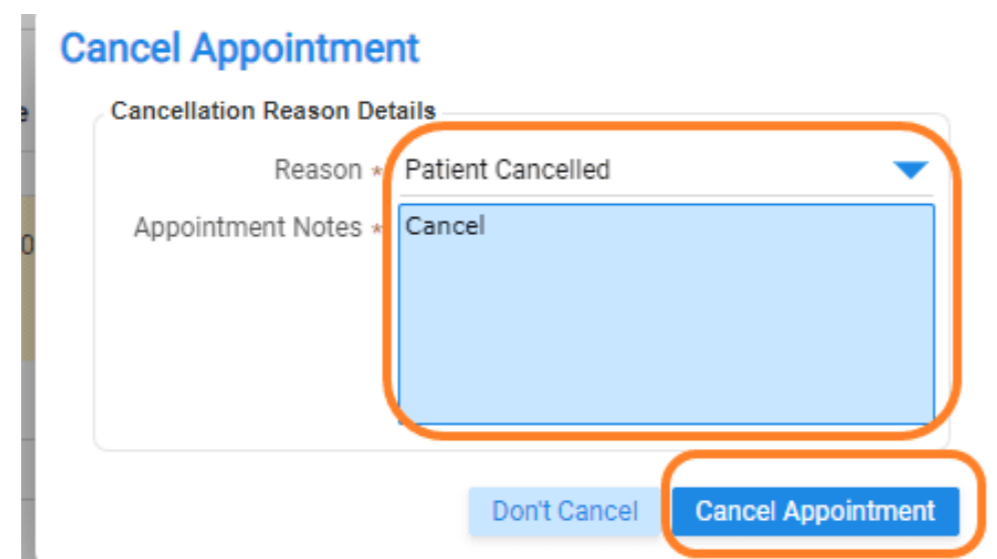
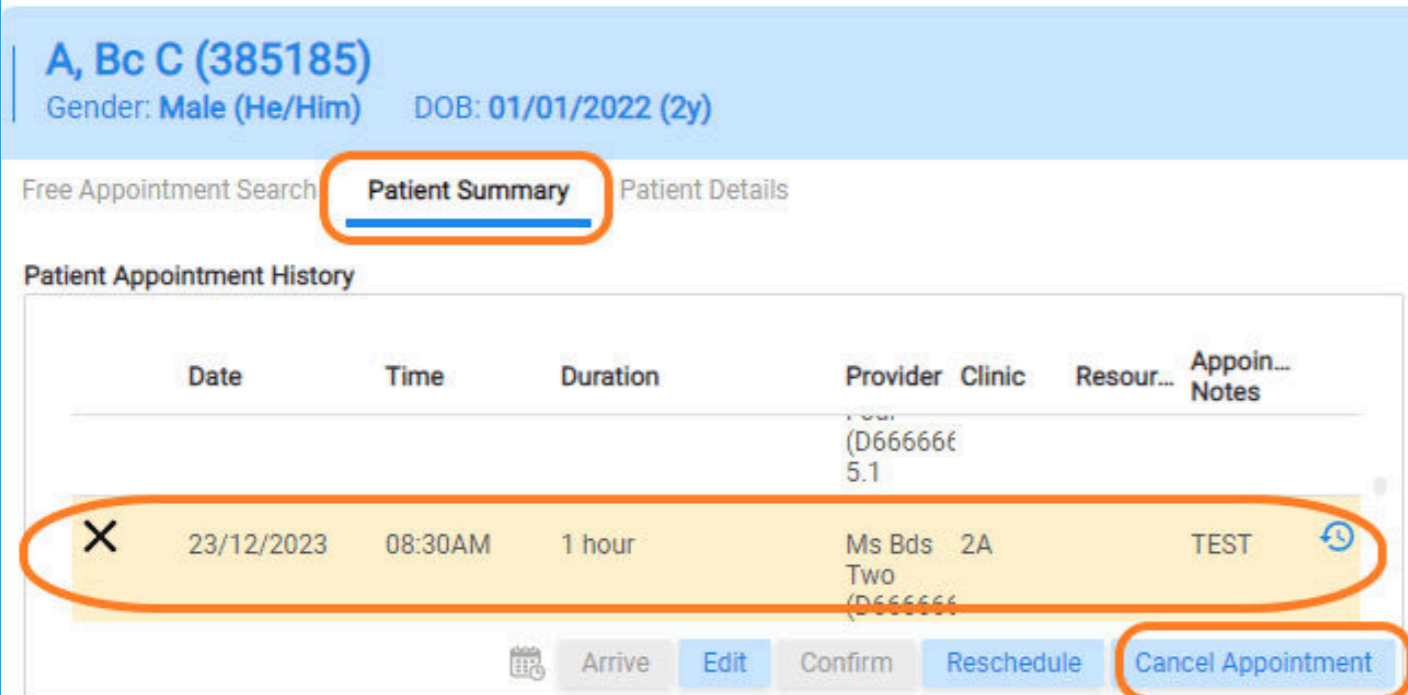
Titanium

To clear missing entries type is
“Not Completed”



Action 1 - To cancel the incomplete appointment
With the patient's details page opened

- Click “Search for available appointments” button at the top right
- Click “Patient Summary”
- Select the appointment
- Click “Cancel Appointment”
- Select the reason for cancel
- Enter the appointment notes
- Click “Cancel Appointment”
- The appointment would be changed to “cancel”



Continued on Next Page....

Titanium

To clear missing entries type is
“Not Completed”

Action 2 - To fill-in the treatment code & daysheet beyond
the appointment date

With the patient's details page opened

- Click “Clinical” > “Clinical History” tab
- Click “Open” button under the “Patient Episode” that linked to
your appointment in “Linked item”
- Click “Start New Encounter” button
- Select the “Date” and your provider ID as the “Provider”
- Select the encounter type “Student”
- Select the Appointment from the drop down list, to locate the
Incomplete appointment's date
- Click “Save & Open Workflow”

Continued on Next Page....

The screenshot shows the Titanium patient details page for patient A, Bc C (385185). The Clinical History tab is selected. The Patient Episode section shows an episode for 22/12/2023 with a status of 'Open'. A 'Start New Encounter' button is highlighted. The 'Linked Items' table shows a failed appointment on 23/12/2023.

Episode	Date
390481	22/12/2023

Encounter No.	Date	Provider	Encounter Type	Status

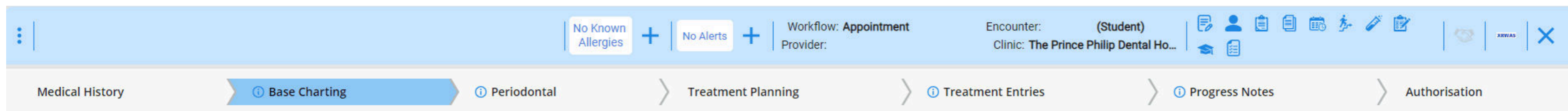
Item	Date	Description	Status
Appointment	23/12/2023	Appointment: 23/12/2023 - 2A	Failed

The screenshot shows the 'Add Encounter' form. The 'Episode Details' section shows the episode number 390481 and status 'Open'. The 'First Encounter Details' section shows the date 26/08/2023, provider Pui Yan Lau (1083), clinic 3A-ENDO-796 (3AENDO), and encounter type 'Student'. The 'Appointment' dropdown is selected. The 'Save & Open Workflow' button is highlighted.

Episode Details
Episode Number: 390481
Status: Open
Description: Appointment: 23/12/2023 - 2A

First Encounter Details
Encounter Number:
Status: In Progress
Date: 26/08/2023
Provider: Pui Yan Lau (1083)
Data Entry By: Pui Yan Lau (1083)
Clinic: 3A-ENDO-796 (3AENDO)
Encounter Type: Student
Appointment: Appointment
Workflow: Appointment

To clear missing entries type is
"Not Completed"



- Go to the "Treatment Entries" tab to enter treatment code
- Go to the "Progress note" tab to enter the daysheet for the incomplete appointment
- Supervisor please click "Complete" button to authorise the daysheet
- Authorise all treatments and progress notes
- Click "Close Encounter" button to close the encounter

If the close encounter have error, please check whether there are outstanding

- Recall / Waitlist / Referral Management
- Medical History / Base Charting / Periodontal / Treatment Plan / Daysheet Authorisation
- Invoicing

Titanium

To clear missing entries type is
“Treatment No Daysheet”

Episode No.	Date	Description/Provider	Encounter Type	Status
Episode 391902	12/01/2024	Appointment: 17/01/2024 - 6A		Open
Episode 391901	12/01/2024	Appointment: 18/01/2024 - 6A		Open
391901-1	12/01/2024	Dr. Tpg6a (810)	Student	In Progress
Episode 390481	22/12/2023	Appointment: 23/12/2023 - 2A		Open
Episode 373590	19/09/2023	Appointment: 25/09/2023 - 4APROS		Closed
Episode 373582	19/09/2023	Appointment: 22/09/2023 - 4APROS		Closed
Episode 368032	26/08/2023	undefined		Open

Action - Enter the Daysheet for the past appointment

With the patient's details page opened

- Click “Clinical” > “Clinical History” tab
- Click “...” button next to the “Patient Episode” to show all episodes
- Click “Open” button under the “Patient Episode” that linked to your appointment in “Linked item”
- Expand the episode by clicking the on “+“ the left and locate the linked encounter no. which could referred from the report output
- Highlight the row
- Click on the “Open Workflow” button

Appointment Daysheet

Date: * 12/1/2024 Name: A

Hospital No.: 385185 Bc C

General Progress Note Clinic * 1A-RPC-753 (1A)

Chief Complaint:

History of Present Complaint:

Relevant Medical History:

Dental History:

Extra / Intra Oral Exam:

Diagnosis:

Continued on Next Page....

Titanium

To clear missing entries type is
“Treatment No Daysheet”

The screenshot shows the Titanium patient record interface for patient A, Bc C (385185). The 'Clinical' tab is selected in the top navigation bar. Below it, the 'Clinical History' section is visible. The 'Patient Episode/Encounter History' table is highlighted, showing a list of episodes with their dates, descriptions, encounter types, and statuses. The episode 391901-1 is highlighted in yellow, and the 'Open Workflow' button is circled in orange.

Episode No.	Date	Description/Provider	Encounter Type	Status
Episode 391902	12/01/2024	Appointment: 17/01/2024 - 6A		Open
Episode 391901	12/01/2024	Appointment: 18/01/2024 - 6A		Open
391901-1	12/01/2024	Dr. Tpg6a (810)	Student	In Progress
Episode 390481	22/12/2023	Appointment: 23/12/2023 - 2A		Open
Episode 373590	19/09/2023	Appointment: 25/09/2023 - 4APROS		Closed
Episode 373582	19/09/2023	Appointment: 22/09/2023 - 4APROS		Closed
Episode 368032	26/08/2023	undefined		Open

The screenshot shows the 'Appointment Daysheet' form in Titanium. The patient information is A, Bc C (385185). The date is 12/1/2024. The hospital number is 385185. The name is A. The clinic is 1A-RPC-753 (1A). The 'Complete' button is circled in orange. The form includes sections for Chief Complaint, History of Present Complaint, Relevant Medical History, Dental History, Extra / Intra Oral Exam, and Diagnosis.

Action - Enter the Daysheet for the past appointment

- Navigate to the “Progress Note” tab and fill in a daysheet for the encounter
- Click “Complete” at the top right
- Please remind your tutor to sign electronically and authorise the daysheet
- Click “Close encounter” button

If the close encounter has error, please check whether there are outstanding:

- Recall / Waitlist / Referral Management
- Medical History / Base Charting / Periodontal / Treatment Plan / Daysheet Authorisation
- Invoicing

Titanium

To clear missing entries type is
“Daysheet No Treatment”

The screenshot shows the patient details page for A, Bc C (385185). The 'Clinical' tab is selected, and the 'Clinical History' sub-tab is active. The 'Patient Episode/Encounter History' table is visible, listing various episodes with their dates, descriptions, encounter types, and statuses. The 'Open Workflow' button is highlighted.

Episode No.	Date	Description/Provider	Encounter Type	Status
Episode 391902	12/01/2024	Appointment: 17/01/2024 - 6A		Open
Episode 391901	12/01/2024	Appointment: 18/01/2024 - 6A		Open
391901-1	12/01/2024	Dr. Tpg6a (810)	Student	In Progress
Episode 390481	22/12/2023	Appointment: 23/12/2023 - 2A		Open
Episode 373590	19/09/2023	Appointment: 25/09/2023 - 4APROS		Closed
Episode 373582	19/09/2023	Appointment: 22/09/2023 - 4APROS		Closed
Episode 368032	26/08/2023	undefined		Open

Action - Enter the treatment code(s) for the past appointment

With the patient's details page opened

- Click “Clinical” > “Clinical History” tab
- Click “...” button next to the “Patient Episode” to show all episodes
- Click “Open” button under the “Patient Episode” that linked to your appointment in “Linked item”
- Expand the episode by clicking the on “+” the left and locate the linked encounter no. which could referred from the report output

The screenshot shows the treatment planning interface. The 'Treatment Planning' tab is active. A dental chart is visible on the left, and a list of linked items is shown on the right. The 'Appointment 1' section is expanded, showing two linked items with their dates, times, codes, and descriptions.

Code	Description
D7150	MOS Consultation
D7150.43	Treatment Review,MOS Consultation
D7199	MOS Assistant

Continued on Next Page....

Titanium

To clear missing entries type is
“Daysheet No Treatment”

The screenshot shows the Titanium patient record interface for patient A, Bc C (385185). The 'Clinical' tab is selected. The 'Clinical History' section is empty. The 'Patient Episode/Encounter History' table is visible, with the following data:

Episode No.	Date	Description/Provider	Encounter Type	Status
Episode 391902	12/01/2024	Appointment: 17/01/2024 - 6A		Open
Episode 391901	12/01/2024	Appointment: 18/01/2024 - 6A		Open
391901-1	12/01/2024	Dr. Tpg6a (810)	Student	In Progress
Episode 390481	22/12/2023	Appointment: 23/12/2023 - 2A		Open
Episode 373590	19/09/2023	Appointment: 25/09/2023 - 4APROS		Closed
Episode 373582	19/09/2023	Appointment: 22/09/2023 - 4APROS		Closed
Episode 368032	26/08/2023	undefined		Open

- Highlight the row
- Click on the “Open Workflow” button
- Navigate to the “Treatment Plan” tab and add a treatment code for the encounter
- Please remind your tutor to authorise the treatment
- Click “Close encounter” button

The screenshot shows the Titanium Treatment Planning interface. The 'Treatment Planning' tab is selected. The dental chart shows a full set of teeth. The 'Appointment 1' section is visible, with the following data:

Code	Description	752
D7150	MOS Consultation	
D7150.43	Treatment Review,MOS Consultation	
D7199	MOS Assistant	

- If the close encounter has error, please check whether there are outstanding:
- Recall / Waitlist / Referral Management
 - Medical History / Base Charting / Periodontal / Treatment Plan / Daysheet Authorisation
 - Invoicing

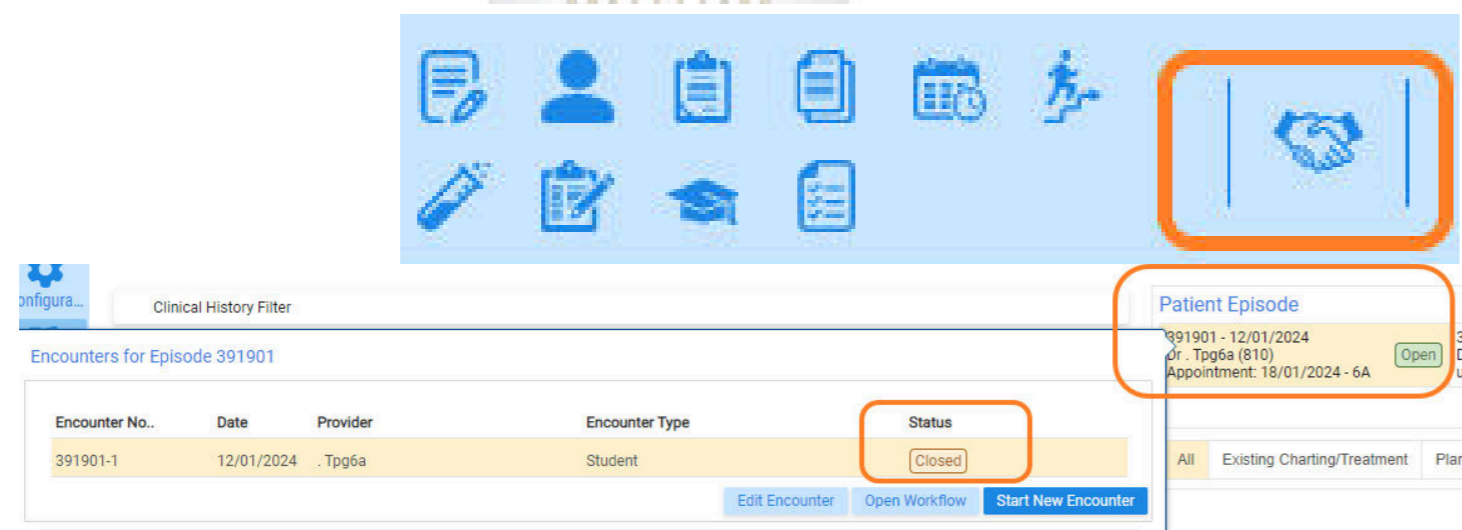
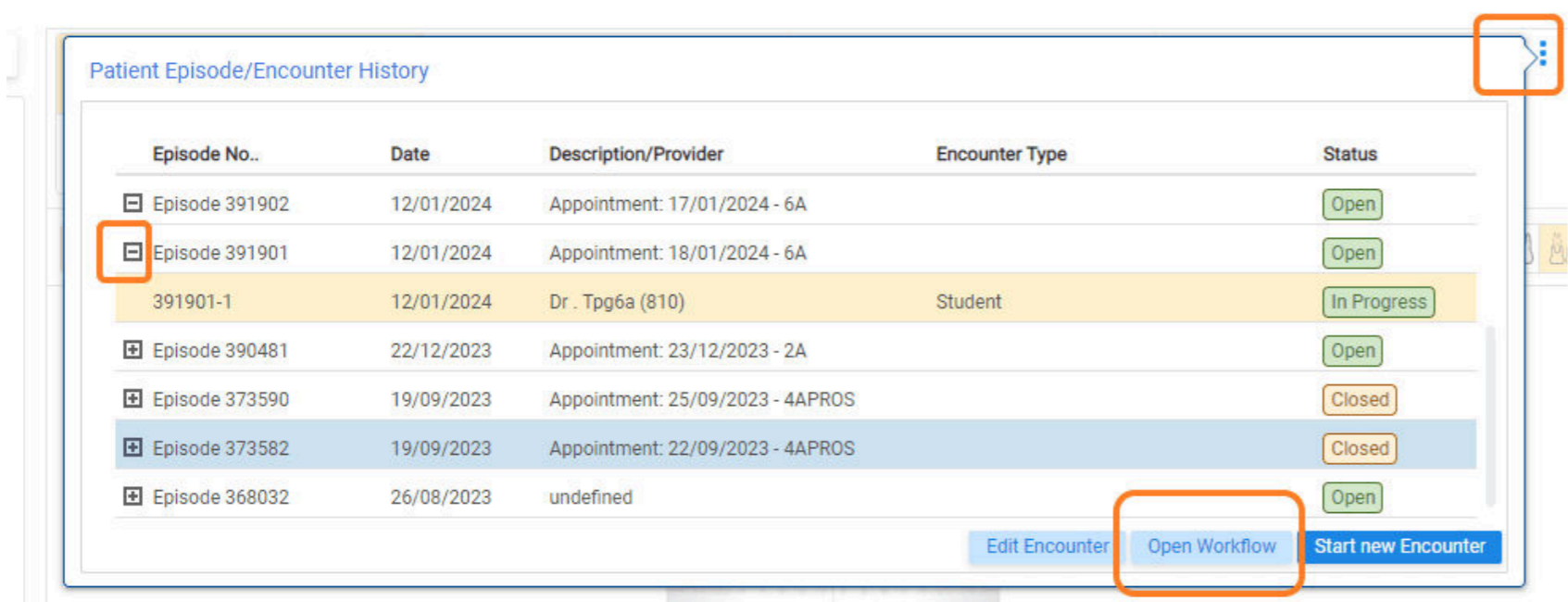
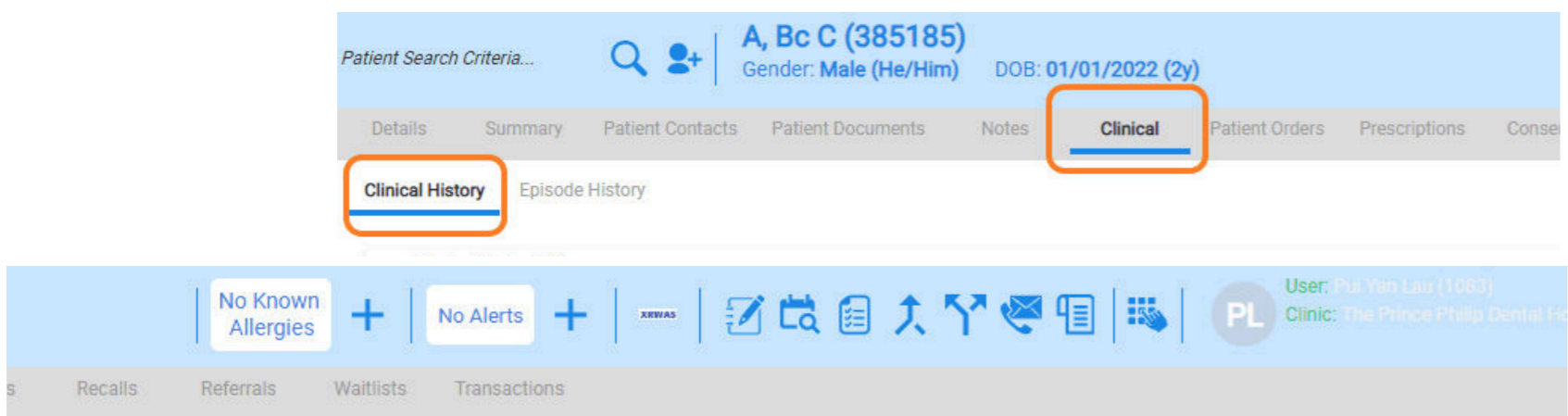
Titanium

To clear missing entries type is
“Incomplete Encounter”

Action - Closing the “In-progress” encounter

With the patient’s details page opened

- Click “Clinical” > “Clinical History” tab
- Click “...” button next to the “Patient Episode” to show all episodes
- Click “Open” button under the “Patient Episode” that linked to your appointment in “Linked item”
- Expand the episode by clicking the on “+“ the left and locate the linked encounter no. which could referred from the report output



Continued on Next Page....

Titanium

To clear missing entries type is
“Incomplete Encounter”

Action – Closing the “In-progress” encounter

- Highlight the row
- Click on the “Open Workflow” button
- Click “Close encounter” button

If the close encounter has error, please check

whether there are outstanding:

- Recall / Waitlist / Referral Management
- Base Charting / Periodontal / Treatment Plan / Daysheet Authorisation
- Invoicing

By closing an encounter, the linked Encounter’s status will update to “Closed”

Patient Search Criteria... A, Bc C (385185)
Gender: Male (He/Him) DOB: 01/01/2022 (2y)

Details Summary Patient Contacts Patient Documents Notes **Clinical** Patient Orders Prescriptions Conse...

Clinical History Episode History

No Known Allergies + No Alerts +

User: Pui Yan Lau (1063) Clinic: The Prince Philip Dental H

Recalls Referrals Waitlists Transactions

Patient Episode/Encounter History

Episode No..	Date	Description/Provider	Encounter Type	Status
Episode 391902	12/01/2024	Appointment: 17/01/2024 - 6A		Open
Episode 391901	12/01/2024	Appointment: 18/01/2024 - 6A		Open
391901-1	12/01/2024	Dr. Tpg6a (810)	Student	In Progress
Episode 390481	22/12/2023	Appointment: 23/12/2023 - 2A		Open
Episode 373590	19/09/2023	Appointment: 25/09/2023 - 4APROS		Closed
Episode 373582	19/09/2023	Appointment: 22/09/2023 - 4APROS		Closed
Episode 368032	26/08/2023	undefined		Open

Edit Encounter Open Workflow Start new Encounter

Icons: Document, Person, Clipboard, Document, Calendar, Running Person, Microscope, Clipboard, Graduation Cap, Document, Handshake.

Clinical History Filter

Encounters for Episode 391901

Encounter No..	Date	Provider	Encounter Type	Status
391901-1	12/01/2024	.Tpg6a	Student	Closed

Edit Encounter Open Workflow Start New Encounter

Patient Episode
391901 - 12/01/2024
Dr. Tpg6a (810)
Appointment: 18/01/2024 - 6A Open



All Existing Charting/Treatment Plan

Titanium



System Logout

Titanium Origin

 Origin 

- Configuration Manager
- Appointment Books
- Order Management
- Appointment Book Manager
- Academic Management
- Administration
- Financial
- Audit Administration
- Reports
- Lock Session
- Log Out**
- Close Origin

Test, Nick (12363)
Gender: Male (He/Him) DOB: 03/03/...

Patient Documents Notes Clin

	Description/Provider	Encounter Ty
23	Student 18 (STUDENT18) SH1	Consultation
23	Student 11 (STUDENT11) SH1	Consultation

Reopen Episode Void Encounter

ng Scheme	Type
nt Fees	Gener

Code	Tooth	Description
------	-------	-------------

- Click the Titanium icon
- Click "Log Out"
- Click "Yes"

Titanium

Quiz

Q1. what is sequence of the process of the "start new encounter".

1. Select Episode
2. Titanium system login
3. Book new appointment
4. Click "Starter new encounter"
5. Select "Provider" Select "Clinic" > "Encounter Type" > the booked "Appointment"
6. Titanium system auto generate new encounter
7. Search patient
8. Click "Save & Open Workflow"

Ans: _____

Q1. what is sequence of the process of the "start new encounter".

- 1. Select Episode**
- 2. Titanium system login**
- 3. Book new appointment**
- 4. Click "Starter new encounter"**
- 5. Select "Provider" Select "Clinic" > "Encounter Type" > the booked "Appointment"**
- 6. Titanium system auto generate new encounter**
- 7. Search patient**
- 8. Click "Save & Open Workflow"**

Ans: 2 > 7 > 1 > 4 > 5 > 8

Q2. What to be aware of in a close encounter

- Treatment Plan**
- Base Charting**
- Invoicing**
- Periodontal Chart**
- X-rays**
- Daysheet**
- Recall**
- Waitlist**
- Authorisation**
- Referral Management**
- eforms**

Q2. What to be aware of in a close encounter

- Treatment Plan
- Base Charting
- Invoicing
- Periodontal Chart
- X-rays
- Daysheet
- Recall
- Waitlist
- Authorisation
- Referral Management
- eforms

Titanium

Quiz

Q3. What meaning of 4 type clear missing entries

- Appointment Not Completed •** • (Missed treatment entry in Encounter)
- Incomplete Encounter •** • (Encounter status in progress, must be Close Encounter)
- Daysheet No Treatment •** • (Missed daysheet entry in Encounter)
- Treatment No Daysheet •** • (Missed appointment remains in Booked/ Confirmed status, must be canceled)

Q3. What meaning of 4 type clear missing entries

Appointment Not Completed

(Missed treatment entry in Encounter)

Incomplete Encounter

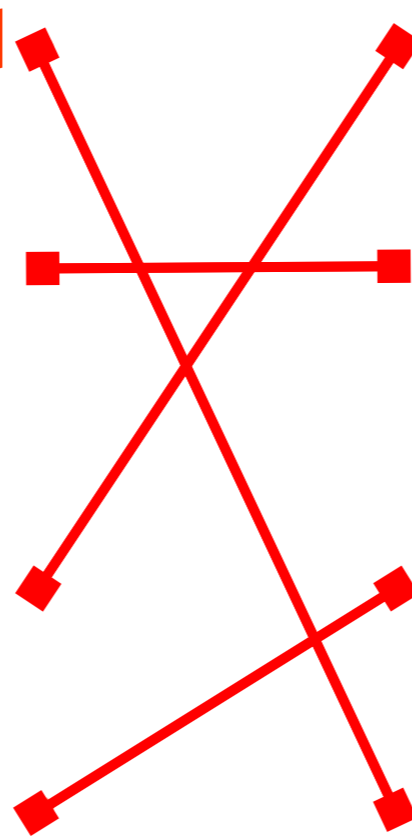
(Encounter status in progress, must be Close Encounter)

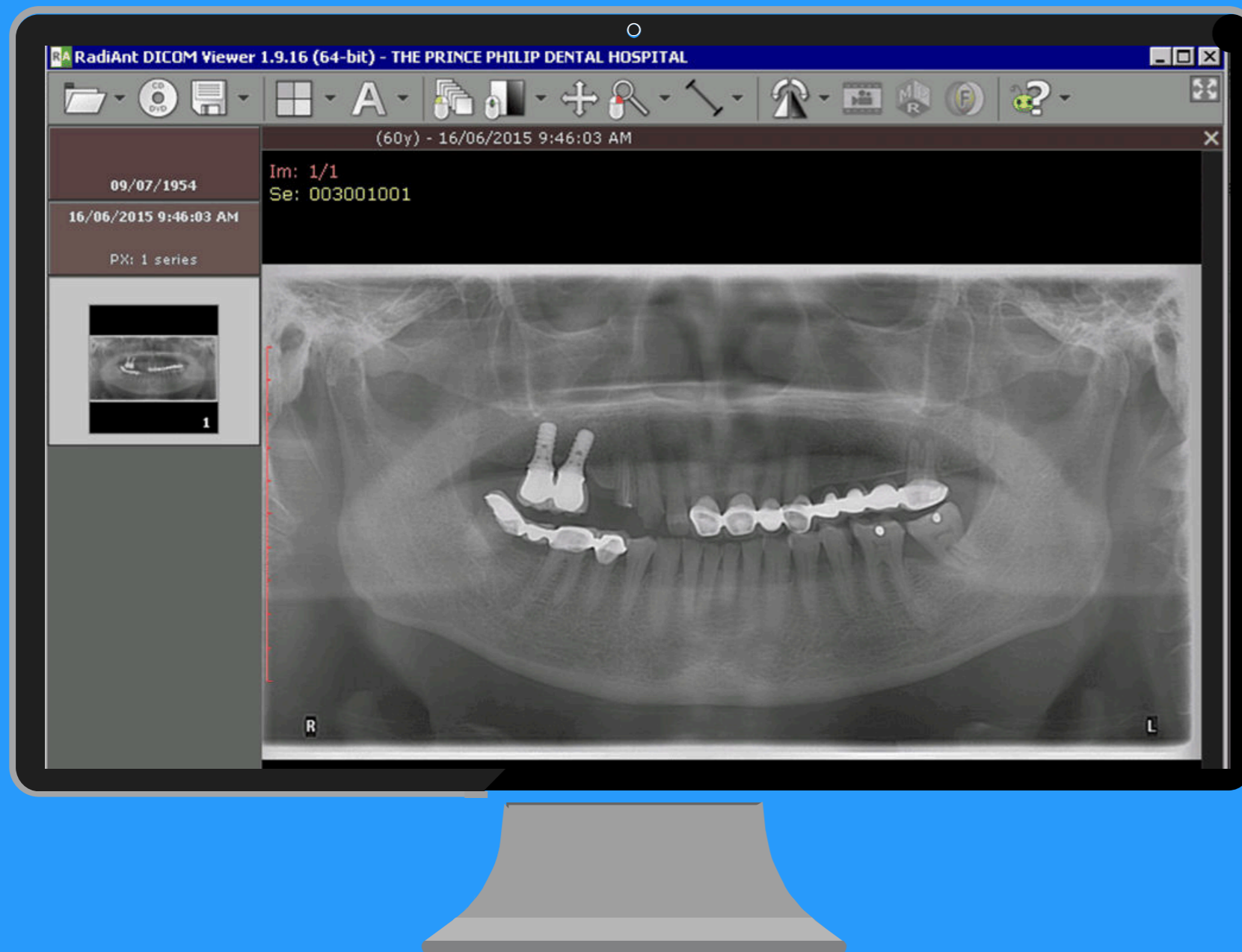
Daysheet No Treatment

(Missed daysheet entry in Encounter)

Treatment No Daysheet

(Missed appointment remains in Booked/Confirmed status, must be canceled)

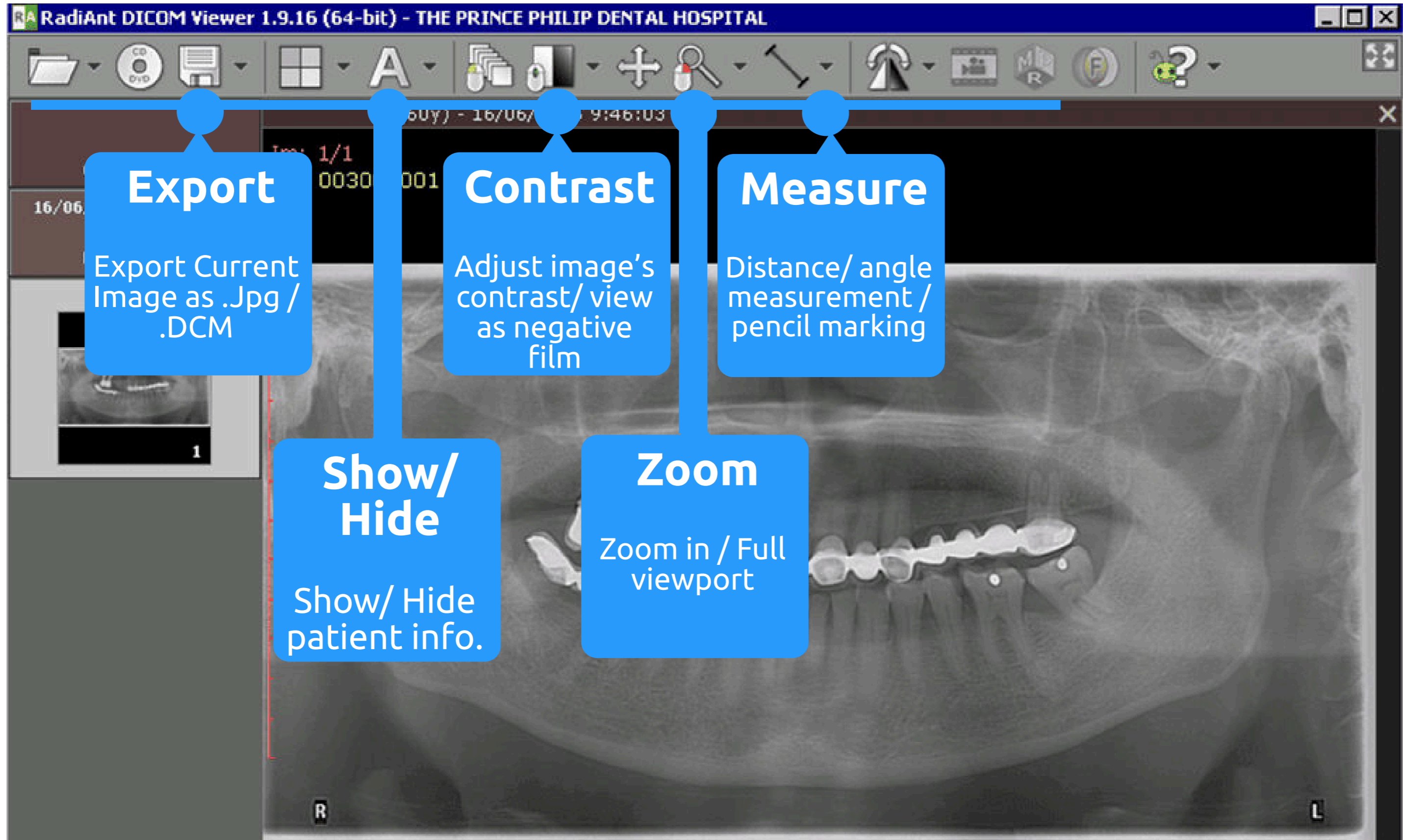


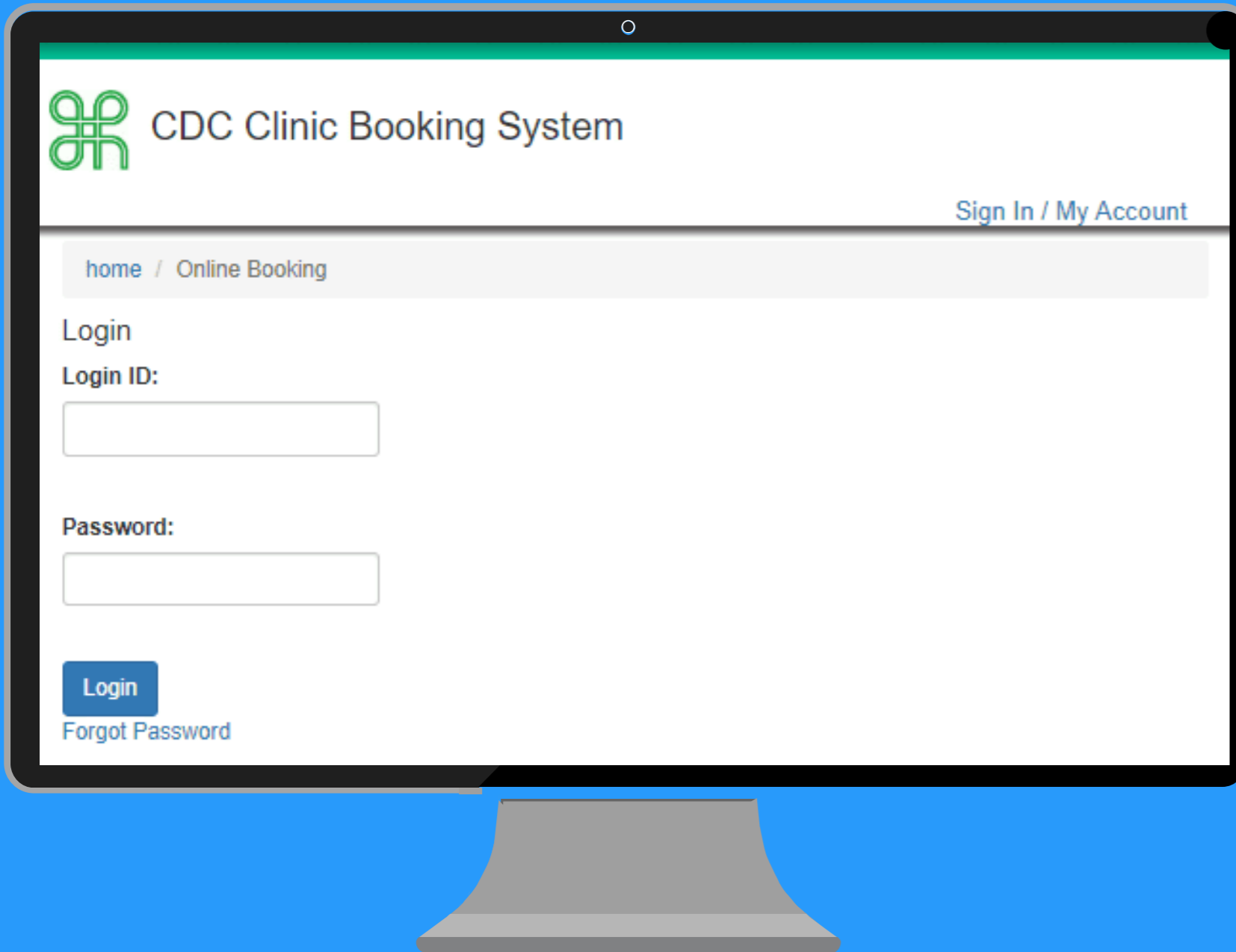


DICOM Viewer

X-ray viewer

DICOM Viewer





CDC Clinic Booking System

(BDS Only)

CDC Clinic Booking System



Create Appointment

CDC Clinic Booking System

[Online Reservation](#) | [My Reservation](#) | [Change Password](#) | [Logout](#) [TA4]

home / Online Reservation

Online Reservation

Reservation Status

Clinic: 3A 4A

Date:

Session: AM PM

Specialties: ENDO PROS PERIO OPER ODTP

Reserve Status:

Patient 1: Appointment Time:

Treatment 1:

Patient 2: Appointment Time:

Treatment 2:

Patient 3: Appointment Time:

Treatment 3:

The maximum number of active reservation for each specialties are shown below:
ENDO: 4
OPER: 5
PROS: 5

Student should book the appointment by 9:30 a.m. two working days before the actual date of appointment. Public Holidays, Sat and Sun are not count as the Working Days

*System make use of the current time to restrict the appointment time you could select in the system.

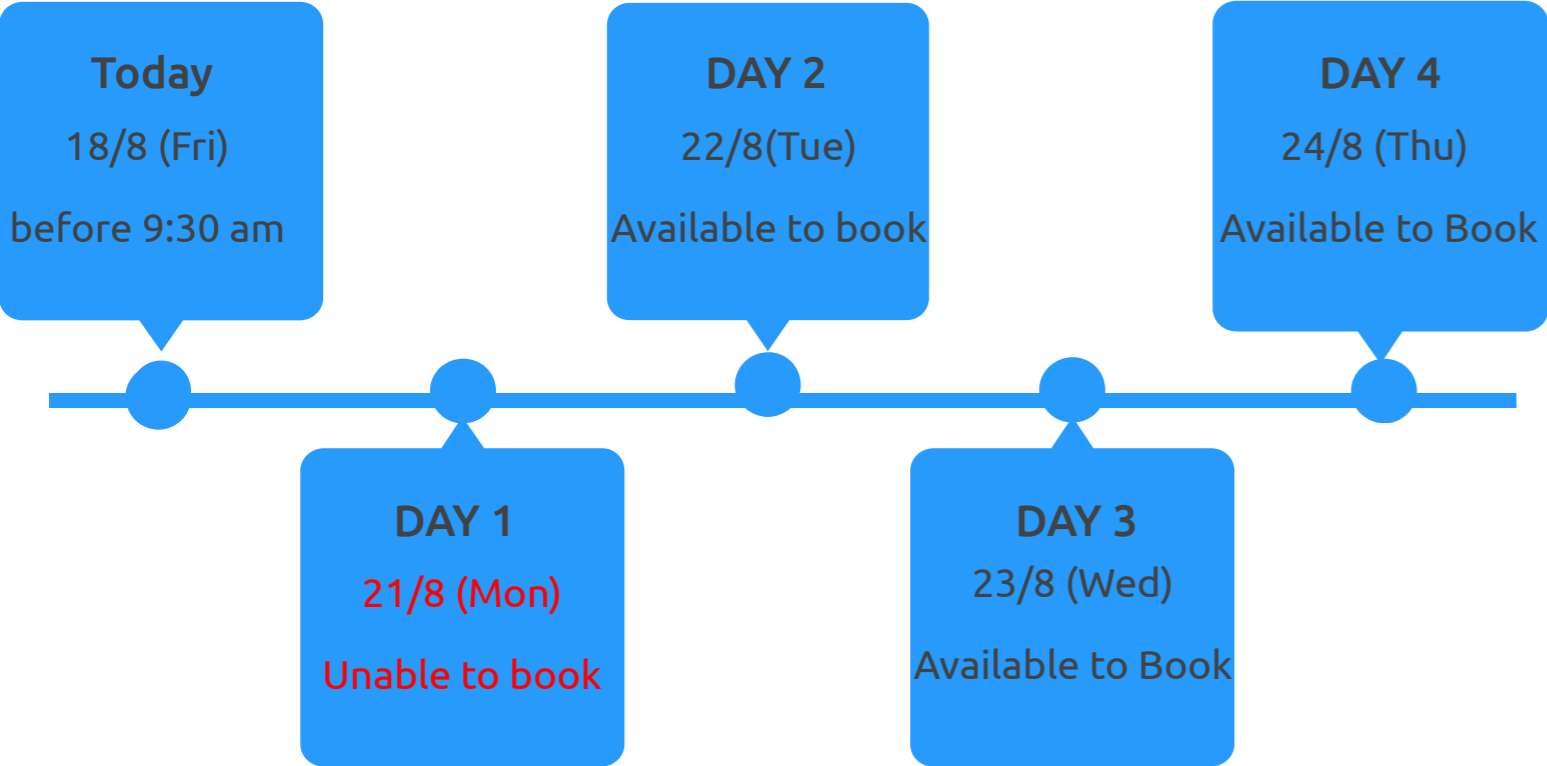
Booking Sample: Today is 21/3. Before 09:30, student could book bay for 23/3 onwards. After 09:30, student could book bay for 24/3 onwards.

- Login to CDC Clinic Booking System
<https://cdcbooking.ppdh.org.hk/Login/Login>
- Click “Online Reservation”
- Select a “Clinic”, “Date”, “Session”, “Specialties”
- Enter a “Patient ID”, “Appointment time”, and “treatment note”
- Click Submit

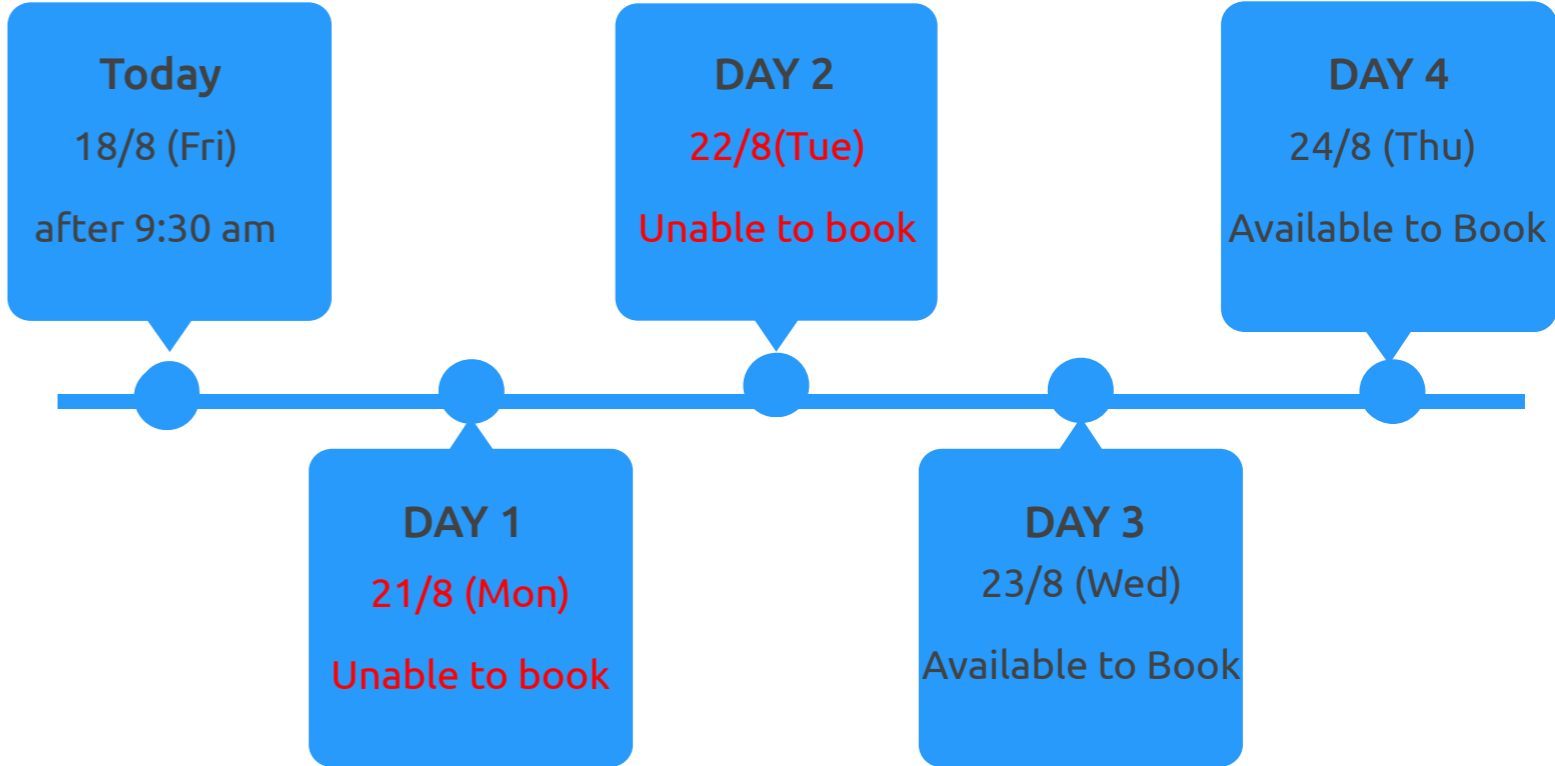
The booked appointment will insert into Titanium system automatically.

Examples for @DC booking Appointment

Make an appointment before 9:30 a.m.

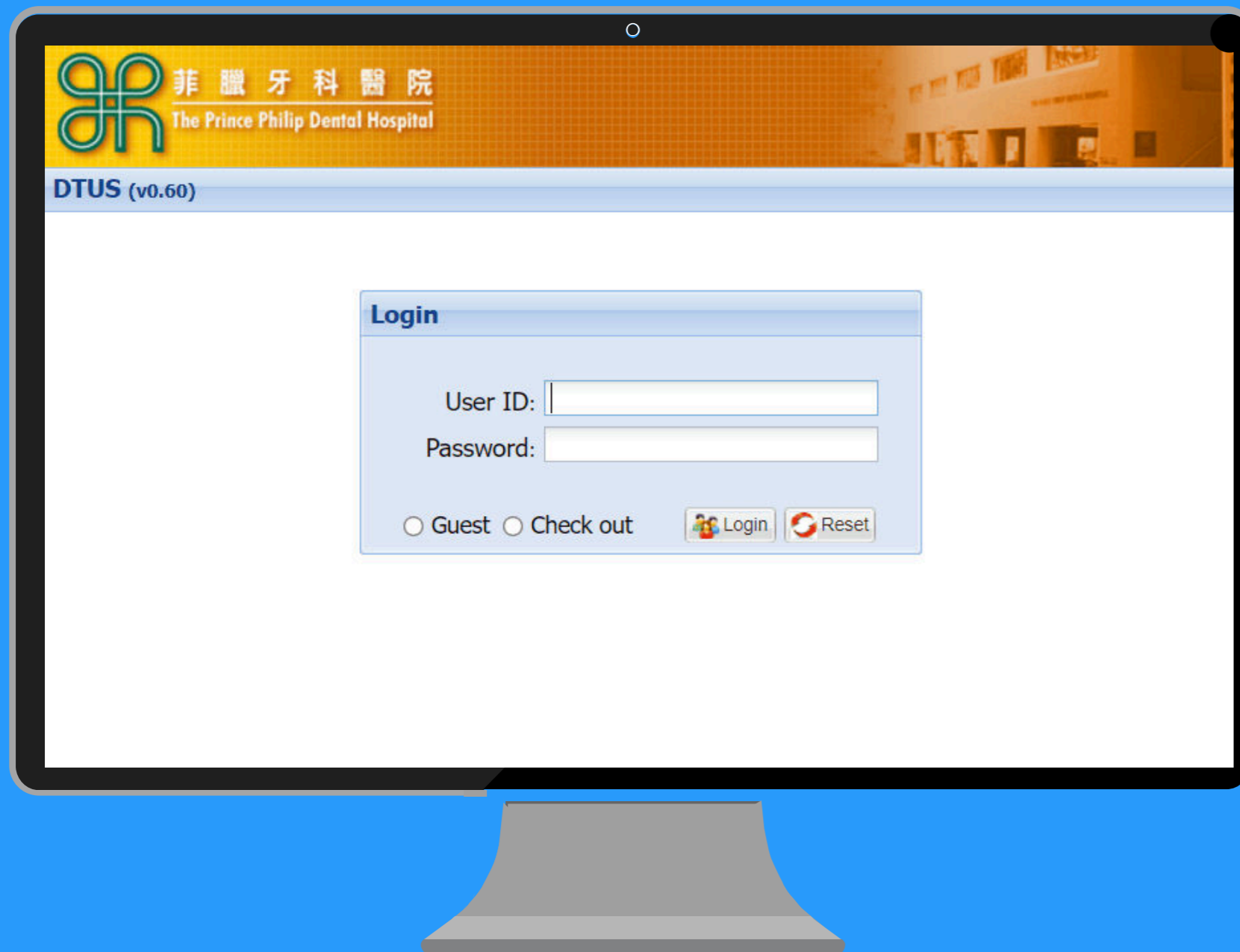


Make an appointment after 9:30 a.m.



Remark

- Booking before 9:30 a.m
- Two working days before the appointment date
- Public Holidays, Sat and Sun are not included



DTUS

(Dental Technology Unit System)

DTUS

Dental Model Progress

The screenshot displays the DTUS (Dental Treatment Unit System) web application interface. The top section shows a login form with fields for User ID and Password, and buttons for Guest, Check out, Login, and Reset. Below the login form is a 'Search Treatment Case' section with fields for Treatment Number, Patient Number, Staff ID, Tag, Requestor, and PDO Box Number, along with a Search button. The bottom section shows a 'DTUS - Case Management' table with columns for Treatment No., Stage, Hospital No., Patient Name, Requestor, Date In, Required, Assigned To, Status, Checked out By, Checked out Date, and Location. The table contains 20 rows of data.

Treatment No.	Stage	Hospital No.	Patient Name	Requestor	Date In	Required	Assigned To	Status	Checked out By	Checked out Date	Location
C22000710	Stage C		Mi	Ms	04/05/2023	25/05/2023		In progress		11/05/2023	Store...
C22000710	Stage B		Mi	Ms	24/04/2023	04/05/2023		In progress			Store...
C23000288	Stage A		Ms	Ms	18/04/2023	03/05/2023		In progress		28/04/2023	Store...
C21000839	Stage F		Ms	Ms	03/04/2023	19/04/2023		In progress			Store...
C21000839	Stage G		Ms	Ms	03/04/2023	14/04/2023		In progress			Store...
C21000839	Stage H		Ms	Ms	03/04/2023	26/04/2023		In progress		13/04/2023	Store...
C21000665	Stage L		Mr	Ms	31/03/2023	20/04/2023		In progress		12/04/2023	Store...
C21000665	Stage K		Mr	Ms	27/03/2023	11/04/2023		In progress			Store...
C22000546	Stage C		Mr	Ms	14/03/2023	24/03/2023		In progress			Lab A
C22000014	Stage J		Ms	Ms	15/02/2023	27/02/2023		In progress			Lab A
C22000546	Stage B		Mr	Ms	13/02/2023	07/03/2023		In progress		16/02/2023	Lab A
C22000701	Stage E		Ms	Ms	10/02/2023	03/03/2023		In progress		16/02/2023	Store...
C22000701	Stage D		Ms	Ms	06/02/2023	17/02/2023		In progress			Store...
C21000665	Stage J		Mr	Ms	27/01/2023	15/02/2023		In progress		10/02/2023	Store...
C22000014	Stage I		Ms	Ms	27/01/2023	03/02/2023		In progress		03/02/2023	Lab A
C22000285	Stage F		Mr	Ms	26/01/2023	09/02/2023		In progress		02/02/2023	Store...
C21000665	Stage I		Mr	Ms	18/01/2023	25/01/2023		In progress			Store...

- Open the link on the web browser
PPDH's PC = <http://dtus/>
HKU's PC = <http://172.16.42.92/>
- Select "Guest"
- Click "Login"
- Enter your "Titanium ID" on "Requestor" field
- Click "Search" to find out your model case(s)
- The case(s) details will display on the screen

Login

Username:

Password:

Login

PRTS

(Patient Record Tracking System)

PRTS

Patient Folder Record

菲羅牙科醫院
The Prince Philip Dental Hospital

Login

Username:

Password:

Login

Location Setting

Please select your location:

- 710LC - SCD
- 740LC - 3A ODP
- 750LC - LA
- 752LC - DI
- 753LC - RPC
- 755LC - OMFS
- 758LC - QM MAX FACIAL
- 760LC - PDO
- 770LC - P&DPH
- 780LC - OR
- 795LC - IMPL
- 796LC - ENDO
- 810LC - TPG Faculty 6A, [810]
- RECLC - RECORD OFFICE

Confirm

Terms and Conditions of Using PRTS

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS SOFTWARE

- I agree to abide and be bounded by the following Rules and Enhanced Arrangements of the Prince Philip Dental Hospital:
Rules Governing Patient Care and Handling of Patient Information ([Click here to view](#))
Enhanced Arrangements to Monitor Movement of Patient Records ([Click here to view](#))
- Specifically, I agree **not to take any patients' personal data, in any form, out of the Hospital building**. Patients' personal data include identification document number such as HKID and passport number, full name, date of birth, photo showing face without masking, radiographs with patient's identity imprinted, email address, phone number, pager number, address and name of emergency contact person.
- I understand that **disciplinary action**, e.g. expulsion from study, termination of employment, could be taken against me as appropriate if I am found to be in breach of the above Rules and Enhanced Arrangements.
- I understand that I have to comply with the Personal Data (Privacy) Ordinance (Cap. 486 Laws of Hong Kong).

If you accept and understand the terms and conditions of use above, please click "Accept", otherwise click "Not Accept".

The Prince Philip Dental Hospital

Accept Not Accept

菲羅牙科醫院
The Prince Philip Dental Hospital

Location: SCD Patient Record Tracking System SALUD ID:

[Call Folder Handling](#) | [Return/Renewal Record](#) | [Record Query](#) | [My Records](#) | **[MyRequest](#)** | [Report & Alert](#) | [System Administration](#) | [Help](#) | [Logout](#)

Record search:

Patient Record Transaction Log

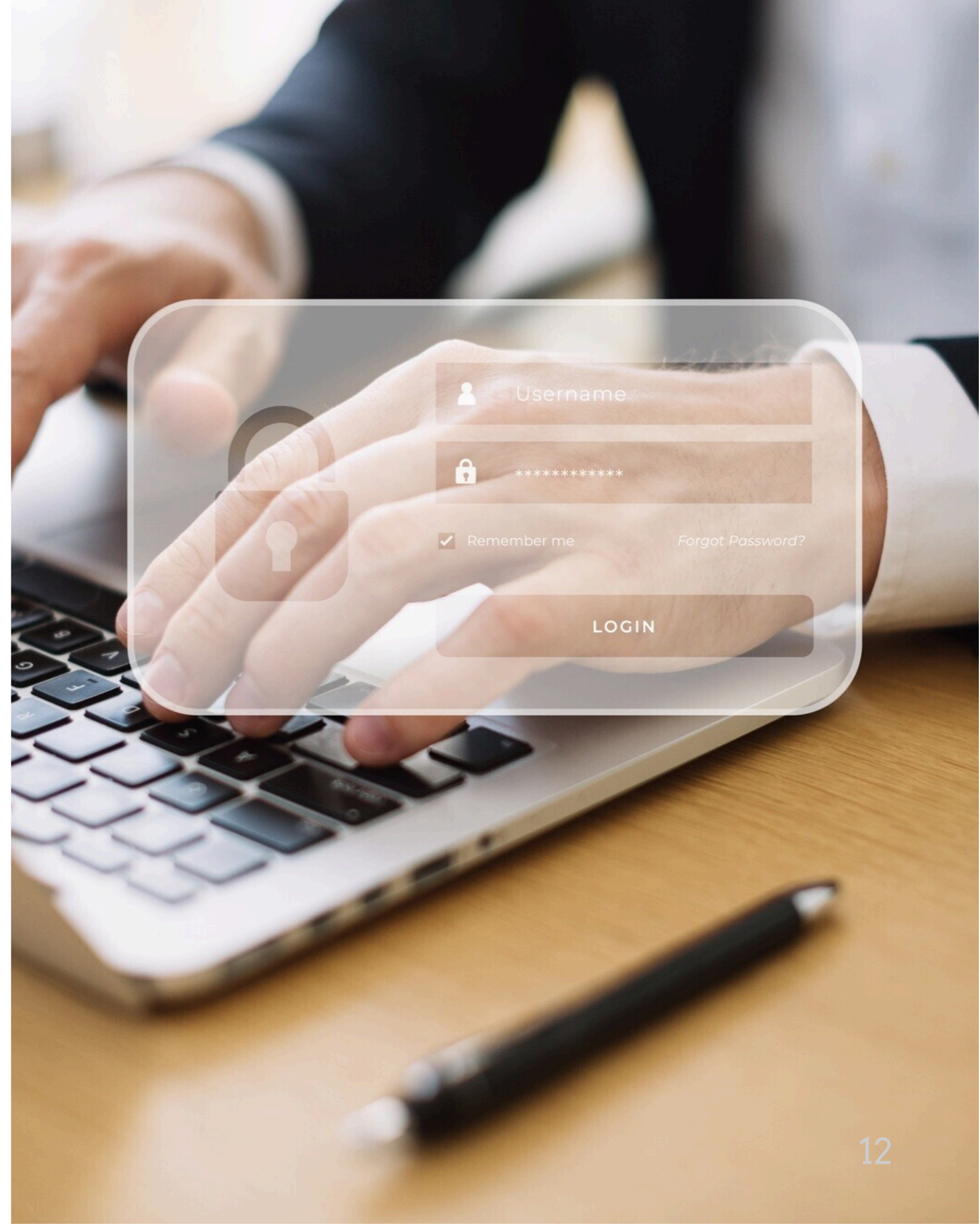
Display Not Returned

Pt. No	Pt. Name	Borrow / renew on	Expire on	Return on
--------	----------	-------------------	-----------	-----------

- Open the link on the web browser
PPDH's PC = <http://prts/>
HKU's PC = <http://172.16.42.29/>
- Enter "Username" & "Password"
- Click "Login"
- Select your "Location"
- Click "Confirm"
- Click "Accept" if accept and understand the terms
- Click "My Records" to view the transaction log

Systems Password

Please Update the password for Titanium / PRTS / CDC Booking system **separately** and use **guest login** for DTUS



Q&A

Thanks!